#### SOUTHWOOD PHARMACEUTICALS

# **Using ScriptPlus**

Copyright and License
© 2004 Copyright Southwood Pharmaceuticals
All Rights Reserved. Reproduction, adaptation, or translation without prior written permission is prohibited, except as allowed under the copyright laws.

The information contained herein is subject to change without notice.

Edition 1, 8/2004

#### **Trademark Credits**

LabelWriter is a registered trademark of DYMO Corporation. DYMO is a registered trademark of Esselte Corporation.

All other trademarks are the property of their respective holders.

© Southwood Pharmaceuticals 60 Empire Drive Lake Forest, CA 92630 Phone 800-442-4443

# **Table of Contents**

Getting Started	<b>7</b>
What is ScriptPlus?	7
Installation and Setup	
Install the Dymo® LabelWriter™	
Install ScriptPlus	
License ScriptPlus	
The ScriptPlus Desktop Icon	
Uninstall ScriptPlus	12
The System Menu	14
Database Locations	
To change data locations	15
System Setup	
Clinic Name	
Address	
Phone number	18
Account number	18
General/Numbering tab	
Printing Options	
Patient Education Options tab	
Workers Comp Options tab	
Adjudication Options tab	
State Controlled Drug Options tab	
OCCMED Setup Options tab	
User Maintenance	
Change, View, or Delete User Authorization	
User Security Settings	
Add a flew user	
Daily Tasks tab	
Maintenance tab	
Worker's Comp tab	
Adjudication tab	
Reports tab	
Miscellaneous tab	35
State Controlled Drug Export	35
The Maintenance Menu	
Product Maintenance	
Product Description	
Scan Product Code	
Change, View, or Delete Product Information	
Add a new product	
Product ID	
Description	
Inventory Type	42

	iption	
	er	
	asure	
	uantities	
	tomary	
	ıtity	
	ication	
	roduct	
	ode	
	at	
-	mbination Maintenance	
	r Delete Therapeutic Combination information	
	apeutic Combination	
	nance	
Change, View, o	r Delete Patient Information	51
Add a new Paties	nt	52
First Name		53
First Name Last Name		53 53
First Name Last Name Patient ID		53 53
First Name Last Name Patient ID Date of Birth		53 53 53
First Name Last Name Patient ID Date of Birth		53 53 53
First Name Last Name Patient ID Date of Birth SSN		53 53 54
First Name Last Name Patient ID Date of Birth SSN Address		53 53 54 54
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone	Zip	53 53 54 54 54 54
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer	Zip	53 53 54 54 54 54 54 54
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer Gender, Sma	Zip	53 54 54 54 54 54 54
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer Gender, Sma	Zipokers tab	53 54 54 54 54 54 54
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer Gender, Sma	Zip	53 54 54 54 54 54 54
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer Gender, Small Patient Notes Insurance/A	Zipokers tab	53 53 54 54 54 54 54 54 54 54
First Name Last Name Patient ID Date of Birth SSN Address City, State, Z Phone Employer Gender, Sma Patient Notes Insurance/A	Zipokers tabdjudication tab.	53 53 54 54 54 54 54 54 54 54
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer Gender, Sma Patient Notes Insurance/A Physician Maint Change, View, o	Zipokers tabdjudication tabtab	53 53 54 54 54 54 54 54 54 54 54
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer Gender, Sma Patient Notes Insurance/Ar  Physician Maint Change, View, o Add a new Physician Maint	Zip  oker s tab djudication tab tenance or Delete Physician Information	53 53 54 54 54 54 54 54 54 54 54 57
First Name Last Name Patient ID Date of Birth SSN Address City, State, Z Phone Employer Gender, Sma Patient Notes Insurance/A Physician Main Change, View, o Add a new Physi First Name	Zipoker s tab djudication tab tenance or Delete Physician Information cian	53 53 54 54 54 54 54 54 54 54 54 57
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer Gender, Sma Patient Notes Insurance/A Physician Maint Change, View, o Add a new Physi First Name Last Name	Zip oker s tab djudication tab tenance or Delete Physician Information cian.	53 53 54 54 54 54 54 54 54 54 54 57 57
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer Gender, Sma Patient Notes Insurance/A Physician Maint Change, View, o Add a new Physi First Name Last Name License	oker s tab djudication tab tenance or Delete Physician Information cian.	53 53 54 54 54 54 54 54 54 54 54 55 57 57 58
First Name Last Name Patient ID Date of Birth SSN Address City, State, Z Phone Employer Gender, Sma Patient Notes Insurance/A Physician Main Change, View, o Add a new Physi First Name Last Name License DEA No	Zip  oker s tab djudication tab tenance or Delete Physician Information cian.	53 53 54 54 54 54 54 54 54 54 57 57 57 58
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer Gender, Sma Patient Notes Insurance/A  Physician Maint Change, View, o Add a new Physi First Name Last Name License DEA No  SIG Elements	Zip oker s tab djudication tab tenance or Delete Physician Information cian.	53 53 54 54 54 54 54 54 54 54 57 57 58 58
First Name Last Name Patient ID Date of Birth SSN Address City, State, 2 Phone Employer Gender, Sma Patient Notes Insurance/A Physician Maint Change, View, o Add a new Physi First Name Last Name License DEA No SIG Elements Change or Delete	Zip  oker s tab djudication tab tenance or Delete Physician Information cian.	53 53 54 54 54 54 54 54 54 54 54 57 57 58 58 58

Change, View, or Delete Processor Information	
Add a new Processor	
Processor Code	
Processor Name	
Dispensing Fee	
Bin Number	
Processor Control Number	
he Daily Tasks Menu	
Dispense Products	
Dispense Products Main screen	
User	
Doctor	
Transaction type	
Patient	
Product Tabs	
Patient Leaflets	
Clear Form button	
Other Functions	
Dispensing Products - Cash	
Select Therapeutic Combinations	
Dispensing Products – Workers Comp	
Dispensing Products – Adjudication	
Select Therapeutic Combinations	
Refill Maintenance	
Increase/Decrease Refill Authorization	
Transfer Refills	
Cancel Refills	
Receive Products	
Receive Whole Order Receive Partial Order – Backorder	
Receive Partial Order – No Backorder	
Cancel Order	
Adjust Inventory	
Reprint a Label	
Void a Dispense	
Purchase Orders	
he Worker's Comp Menu	87
State Reimbursements	87
Change, View, or Delete State Reimbursement Information	88
Add State Reimbursement Information	89
Carrier Maintenance	90
Change, View, or Delete Carrier Information	
Add Carrier Information	
Employer Maintenance	
Change, View, or Delete Employer Information	
get a contraction of the contraction of th	

Add Employer Information	94
Claim Maintenance/Print HCFA	
Selecting Claims	96
Search/HCFA Lookup	96
OCCMed Reconciliation Report	98
The Reports Menu	101
Patient List	
Physician List	
User List	
Product List	
Processor List	
Dispensing Log	108
Scheduled Drug Log	
Product Count Sheet	
Inventory Value Report	
Inventory Movement Report	

# **Table of Figures**

Figure 1-1: Setup Installation Wizard	8
Figure 1-2: User Information screen	9
Figure 1-3: Destination Folder screen	9
Figure 1-4: Updating System screen	10
Figure 1-5: Successful Installation screen	10
Figure 1-6: Locate software license screen	11
Figure 1-7: License screen	11
Figure 1-8: About ScriptPlus screen	12
Figure 1-9: ScriptPlus icon	12
Figure 1-10: Uninstall ScriptPlus	13
Figure 2-1 : Specify Data Locations screen	14
Figure 2-2: System Setup screen	15
Figure 2-3 View System Settings	16
Figure 2-4 Change System Setup	17
Figure 2-5: General/Numbering tab	18
Figure 2-6: Printing Options tab	19
Figure 2-7: Patient Education Options tab	20
Figure 2-8: Workers Comp Options tab	21
Figure 2-9: Adjudication Options tab	21
Figure 2-10: State Controlled Drug Options tab	22
Figure 2-11: OCCMED Setup Options tab	23
Figure 2-12: User Maintenance screen	24
Figure 2-13: Select User name	25
Figure 2-14: Change User information	26
Figure 2-15 User Login	26
Figure 2-16: Add a new user	28
Figure 2-17: User Administration tab	29
Figure 2-18: User Daily Tasks tab	30
Figure 2-19: User Maintenance tab	31
Figure 2-20: Worker's Comp tab	32
Figure 2-21: Adjudication tab	33
Figure 2-22: Reports tab	34
Figure 2-23: Miscellaneous tab	35
Figure 2-24: State Controlled Drug Reporting screen	36
Figure 3-1: Product Maintenance screen	38
Figure 3-2: Product List	39
Figure 3-3: Scan Product Label	40
Figure 3-4 : Add New Product	41
Figure 3-5 Product ID fields populated by NDC ID	42
Figure 3-6: SIG Builder screen	43
Figure 3-7: Completing a SIG	44
Figure 3-8 Completed Directions	45
Figure 3-9: Therapeutic Combination Maintenance screen	47
Figure 3-10: Therapeutic Combination Code list	48
Figure 3-11: Add a new Therapeutic Combination	
Figure 3-12: Add Therapeutic Combination Products	50
Figure 3-13: Patient Maintenance main screen	51
Figure 3-14: Patient list	
Figure 3-15: Add a new Patient	
Figure 3-16: Insurance/Adjudication tab	
Figure 3-17: Physician Maintenance main screen	56
Figure 3-18: Physician list	
Figure 3-19: Add new Physician	58
Figure 3-20: SIG Elements screen	
Figure 3-21: Processor Maintenance main screen	
Figure 3-22: Processor list	

Figure 3-23: Add new Processor	62
Figure 4-1: Dispense Products main screen	64
Figure 4-2: Dispense product tabs	65
Figure 4-3: Scan Product	66
Figure 4-4: Reprint a label	67
Figure 4-5: Fill a dispensed medication again	67
Figure 4-6: Void a Dispensed Medication	68
Figure 4-7: Select Therapeutic Combinations	69
Figure 4-8: Save/Print transaction	70
Figure 4-9: Workers Comp tab	71
Figure 4-10: Adjudication tab	72
Figure 4-11: Refill Maintenance	73
Figure 4-12: Receive Products	74
Figure 4-13: Receive Whole Order	75
Figure 4-14: Receive Partial Order – Backorder	76
Figure 4-15: Receive Order	77
Figure 4-16: Cancel Order	78
Figure 4-17: Receive Individual Items	79
Figure 4-18: Adjust Inventory	80
Figure 4-19: Adjust Inventory Reason	80
Figure 4-20: Adjust Inventory Adjustment	81
Figure 4-21: Reprint a label	81
Figure 4-22: Void a Dispensed Medication	82
Figure 4-23: Purchase Orders	83
Figure 4-24: Purchase Order Review Inventory	84
Figure 4-25: Print Purchase Order	85
Figure 4-26: Email Purchase Order	86
Figure 5-1: State Reimbursement Schedules	88
Figure 5-2: View Reimbursement Schedules by State	89
Figure 5-3: Add State Reimbursement information	90
Figure 5-4: Carrier Maintenance main screen	91
Figure 5-5: View Carrier information	91
Figure 5-6: Add Carrier Information	92
Figure 5-7: Employer Maintenance main screen	93
Figure 5-8: View Employer information	94
Figure 5-9: Add Employer information	95
Figure 5-10: Claim Maintenance/Print HCFA screen	96
Figure 5-11: HCFA Lookup	97
Figure 5-12: Claim information	98
Figure 5-13: OccMed Reconciliation Report screen	99
Figure 5-14: OccMed Reconciliation report	100
Figure 6-1: Patient List Parameters screen	102
Figure 6-2: Patient List	103
Figure 6-3: Physician List report	104
Figure 6-4: User List report	
Figure 6-5: Product List	
Figure 6-6 : Product List report	
Figure 6-7 : Processor List report	
Figure 6-8: Dispensing Log	109
Figure 6-9: Dispensing Log report	110
Figure 6-10: Scheduled Drug Log	
Figure 6-11: Scheduled Drug Log report	
Figure 6-12 : Product Count Sheet	
Figure 6-13 : Product Count Sheet report	
Figure 6-14: Inventory Value	115
Figure 6-15 : Inventory Value report	
Figure 6-16: Inventory Movement	117
Figure 6-17: Inventory Movement report	118

# **Getting Started**

This chapter will provide an overview of the ScriptPlus program and assist with installation and setup.

### What is ScriptPlus?

ScriptPlus is a complete medication management software system, that facilitates the dispensing of Southwood Pharmaceuticals' pre-packaged prescriptions and orthopedic products.

ScriptPlus includes the following features:

- An easy to use, familiar interface
- Integrates with most practice management software
- Facilitates the dispensing of all Southwood Pharmaceutical product lines
- Streamlines Reimbursement through multiple methods: (HCFA, 3<sup>rd</sup> Party, Cash)
- Provides reimbursement audit and reconciliation tools
- Delivers HIPAA compliance with extensive security options
- A fully customizable SIG builder for patient directions
- Brand/Generic description cross reference for dispensed items
- Mandatory state controlled substances report generator
- Drug dispensing compliance transaction reports
- Issues product utilizing bar codes to improve your speed and accuracy
- Will maintain perpetual inventory of dispensing formulary
- Provides an automated purchase order function with user-defined stocking levels
- Prints patient-specific prescription labels
- Prints Patient Education Leaflets to meet patient drug advisory requirements

### **Installation and Setup**

### Install the Dymo® LabelWriter™

ScriptPlus is designed to work with the Dymo LabelWriter, using labels available exclusively from Southwood Pharmaceuticals.

Unpack and install the Dymo LabelWriter, following the installation instructions included with the LabelWriter product.

### **Install ScriptPlus**

- 1. Insert the ScriptPlus CD in the CD-ROM drive. If the Setup Installation Wizard does not begin automatically, click Start, click Run, and then browse to and double-click the ScriptPlus.exe file in the CD-ROM directory.
- 2. When you have read the information on the Installation Wizard screen (see Figure 1-1), click **Next>**.

Figure 1-1: Setup Installation Wizard



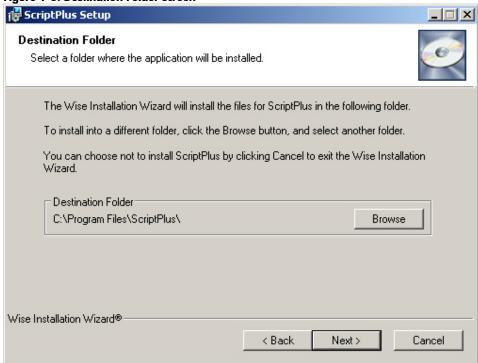
3. Personalize your ScriptPlus program by completing the information fields in the User Information screen (see Figure 1-2).

Figure 1-2: User Information screen



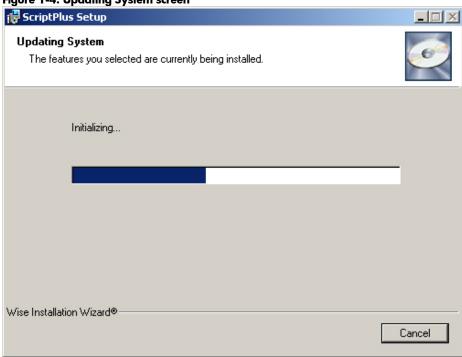
4. In the Destination Folder screen, accept the default destination (recommended) or click **Browse** to select a different destination (see Figure 1-3).

Figure 1-3: Destination Folder screen



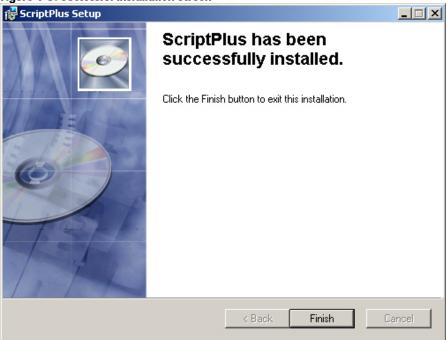
5. As the ScriptPlus files are installed, the Updating System screen will indicate the installation progress (see Figure 1-4).

Figure 1-4: Updating System screen



6. When the installation is complete, click **Finish** on the Success screen (see Figure 1-5).



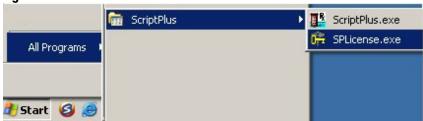


### **License ScriptPlus**

To begin using ScriptPlus, you must first complete the software license information.

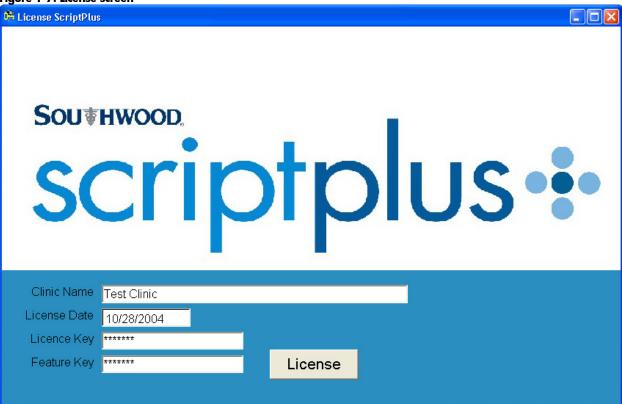
- 1. Click the Windows **Start** icon.
- 2. Select All Programs.
- 3. Select ScriptPlus.
- 4. Select **SPLicense.exe** (see Figure 1-6).

Figure 1-6: Locate software license screen



5. Complete the information fields in the License screen (see Figure 1-7).

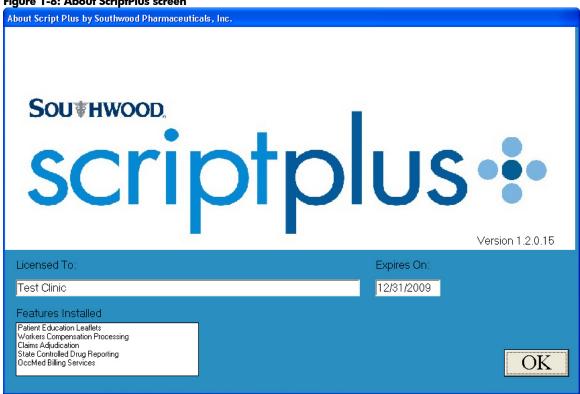
Figure 1-7: License screen



- Clinic Name Type the name of your clinic
- **License Date** Type the license date.
- **License Key** Type the License Key provided with your ScriptPlus software. As you type the License Key, the License button will display on the screen.
- **Feature Key** Type the Feature Key purchased with your ScriptPlus software. The Feature key determines the number of ScriptPlus features available to you.

- 6. When you have completed the license information, click **License**.
- 7. The About ScriptPlus screen verifies that your application is licensed, and lists the ScriptPlus Features you have purchased. Click **OK** to begin using ScriptPlus (see Figure 1-8).

Figure 1-8: About ScriptPlus screen



### The ScriptPlus Desktop Icon

The ScriptPlus icon will be installed on your desktop (see Figure 1-9). You can begin ScriptPlus by clicking the desktop icon.

#### Figure 1-9: ScriptPlus icon

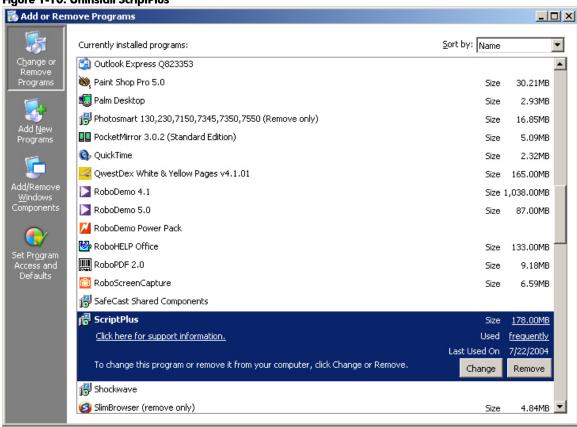


### **Uninstall ScriptPlus**

To uninstall ScriptPlus, use the Windows® Add or Remove Programs feature:

- 1. Click the Windows **Start** button.
- 2. Select Control Panel.
- 3. Select Add or Remove Programs.
- 4. Navigate to the ScriptPlus program icon and select the file.
- 5. Click **Remove** to uninstall the program (see Figure 1-10).

Figure 1-10: Uninstall ScriptPlus



# **The System Menu**

This chapter will provide an overview of the ScriptPlus System Menu functions.

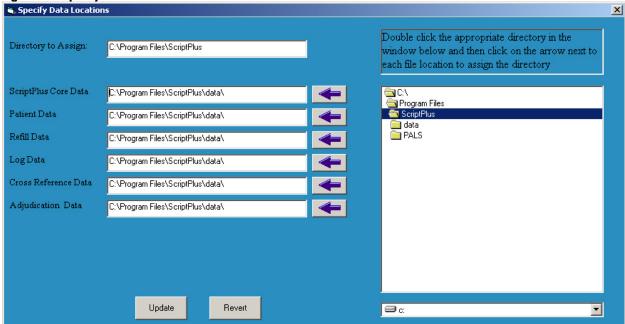
The System menu contains the tools for setting up and maintaining your ScriptPlus operating environment and functions:

- Database Locations
- System Setup
- User Maintenance

#### **Database Locations**

ScriptPlus data uses several different database files to store information. Each file may reside in a different location, but under most circumstances, there is no need to move data files from their default location. Figure 2-1 shows the Specify Data Locations screen.

Figure 2-1: Specify Data Locations screen.



### To change data locations

If it is necessary to change file locations, use the following steps:

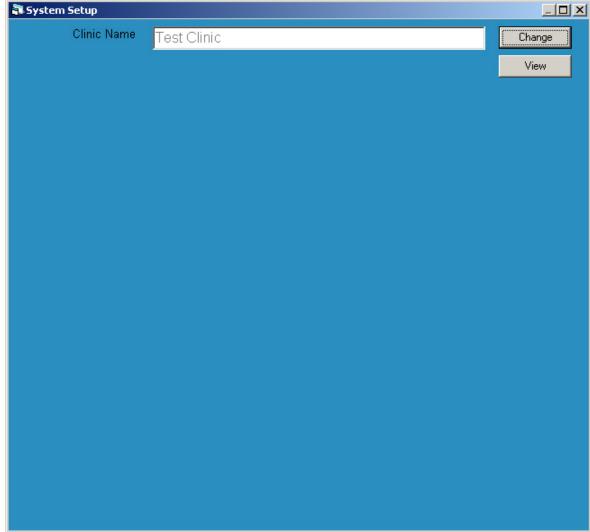
Note: Always perform a backup of your ScriptPlus database before moving database files!

- 1. Shut down the ScriptPlus software.
- 2. Move the data files to the new location.
- 3. Start the ScriptPlus software. You will be prompted to enter new data locations.
- 4. Use the Directory window in the Specify Data Location screen (see Figure 2-1) to select the new directory.
- 5. Click the arrow next to each database field to assign the new data location to that database.
- 6. Click **Update** to save changes.

### **System Setup**

The System Setup screen allows you to customize your ScriptPlus environment (see figure 2-2).

Figure 2-2: System Setup screen



#### USING SCRIPTPLUS

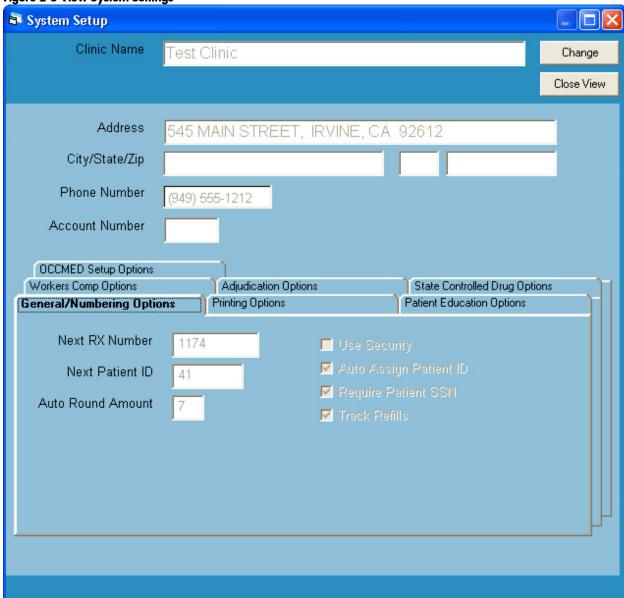
The System Setup screen displays your licensed clinic name, and offers two functions:

- Change
- View

Select **View** to see the current system setup (see Figure 2-3).

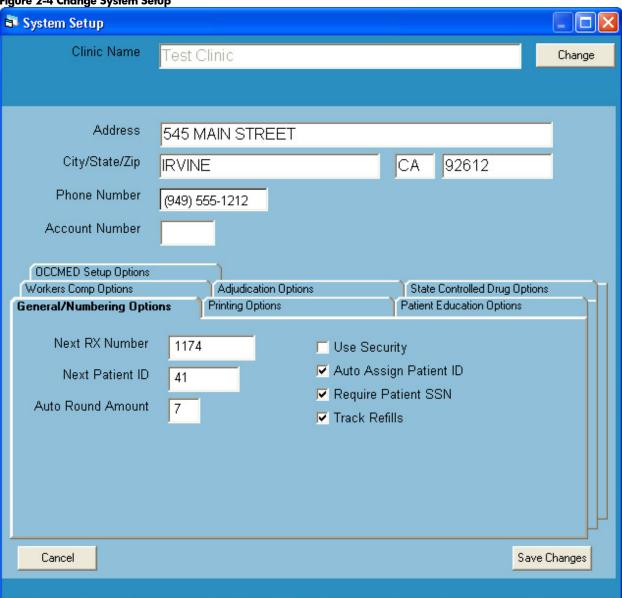
Note: Settings cannot be changed while in View mode.

Figure 2-3 View System Settings



From the View screen, or from the main System Setup screen, select **Change** to make changes to your System Setup (see Figure 2-4).

Figure 2-4 Change System Setup



Complete the fields in the tabbed sections of the System Setup screen to customize your ScriptPlus working environment:

#### **Clinic Name**

The Clinic Name field contains the Clinic Name used during licensing, and it may only be changed as part of the licensing process. If it is necessary to change the Clinic Name, contact Southwood Pharmaceuticals for licensing information.

#### **Address**

Type the complete clinic address—street, city, state, and zip code—in the Address field. This address will be printed on the dispensing label.

#### Phone number

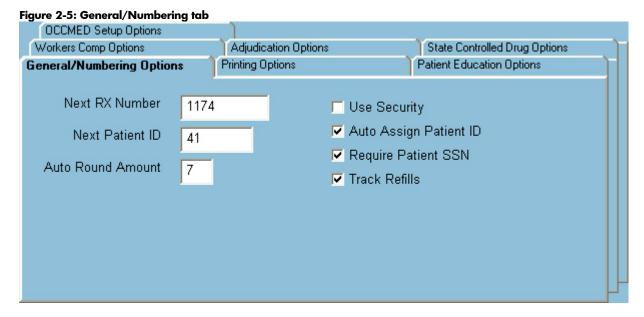
Type the primary clinic telephone number in the Phone Number field. This phone number will be printed on the dispensing label.

#### Account number

Type the clinic's SWP customer number in the Account Number field. This number will be included with all electronic or faxed orders, identifying the clinic order.

Note: Your SWP customer number is located on your invoices or packing lists. Contact SWP or your sales representative if you are unsure of your Account number.

### **General/Numbering tab**



#### **Next RX Number**

Each dispensed product is required by law to have a unique RX number. The Next RX Number field allows you to specify the starting number value; once this number is set, it should not be changed.

#### **Next Patient ID**

Based on the **Auto Assign Patient ID** option (offered later in the form), the system will either assign a patient ID or allow the user to assign one. If Auto Assign is selected, this number is used as a starting value for assigning patient IDs. Each new patient causes this number to increase.

#### **Auto Round Amount**

The ScriptPlus Auto Round feature allows you to specify a rounded value for product order quantities, to assist in inventory maintenance.

For example, you may set the Auto Round value to 5. If you complete a purchase order for a quantity of 14, the actual order quantity will be changed to 15. If you complete a purchase order for a quantity of 17, the actual order quantity will be changed to 20. A purchase order with a quantity of 25 would not be auto-rounded.

#### **Use Security**

Check this box to set user security levels. When security is on, each user must log in for access. See <u>User Maintenance</u> for more information on Security.

NOTE: Be sure to set up at least one valid user before turning on the Use Security feature.

#### **Auto Assign Patient ID**

Check this box to automatically assign a unique patient identification number when a new patient is added to the database. This number does not affect imported patient records.

#### **Require Patient SSN**

A patient social security number (SSN) is required for Workers Compensation claims. Check this box to have the system check for a SSN during new patient entry.

#### Track Refills

Check this box to track refill orders within the system.

### **Printing Options**

Figure 2-6: Printing Options tab

OCCMED Setup Options		
Workers Comp Options	Adjudication Options	State Controlled Drug Options
General/Numbering Options	Printing Options	Patient Education Options
	Label Count	
Dispensing	Print Price on Labels	3
Controlled Products	1	ceipt
Orthopedics	1	
Other Products	1	
Adjudication Log	1	

#### Label Count fields

Values typed in each of the label count fields determine the total number of labels to be printed for each of the different types of dispensed products. For example, if you type 2 in the Dispensing field and select a quantity of 3 bottles to dispense, then 6 labels will be printed. The Label Count fields include:

- Dispensing Labels printed for medications dispensed
- Controlled Products Extra labels are printed for DEA controlled drugs reporting
- Orthopedics Labels printed for orthopedic inventory
- Other Products Labels printed for inventory control
- Adjudication Log Labels printed for successfully adjudicated medications. This label is in addition to Dispensing and Controlled Product labels.

#### **Print Price on Labels**

Check this box to print the actual price of dispensed medication on the dispensing label, in cash transactions.

#### **Print Dispensing Receipt**

Check this box to print a dispensing receipt.

#### **Patient Education Options tab**

Figure 2-7: Patient Education Options tab

OCCMED Setup Options		
Workers Comp Options	Adjudication Options	State Controlled Drug Options
General/Numbering Options	Printing Options	Patient Education Options
Allow Patient Education		
Patient Education Leaflet Print Defa	ults	
C English		
C Spanish		
C None		
C Both		
		L-

#### **Allow Patient Education**

Select this box to allow printing of Patient Education Leaflets (PELs)

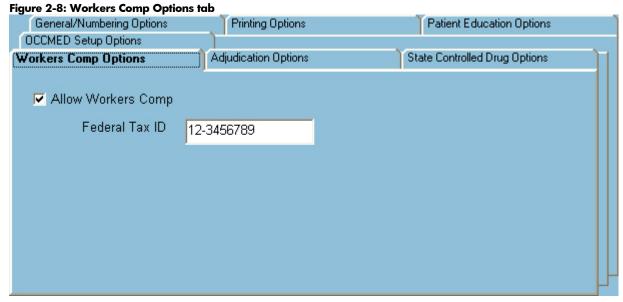
#### **Patient Education Leaflet Print Defaults**

Select a default option for printing Patient Education leaflets when medication is dispensed. The default options are:

- **Spanish** PELs will print in Spanish.
- English PELs will print in English
- None No PELs will print
- **Both** PELs will print in both English and Spanish.

Note: You will have the option of overriding the default PEL setting when dispensing medications.

#### **Workers Comp Options tab**



#### **Allow Workers Comp**

Check this box if you dispense to patients for Workers Compensation claims. When this feature is selected, ScriptPlus functions specific to Workers Compensation become available in the menus and forms.

#### Federal Tax ID

Type the clinic's Federal Tax ID in this field. This Federal Tax ID will print on the HCFA billing forms (CMS-1500) FOR Workers Comp claims.

### **Adjudication Options tab**

Pharmacy Provider #

Figure 2-9: Adjudication Options tab

General/Numbering Options

OCCMED Setup Options

Workers Comp Options

Adjudication Options

State Controlled Drug Options

Allow Adjudication

NCPDP Provider # 7700086

35395

#### Allow Adjudication

Check this box to allow Adjudication functions.

#### **NCPDP Provider ID**

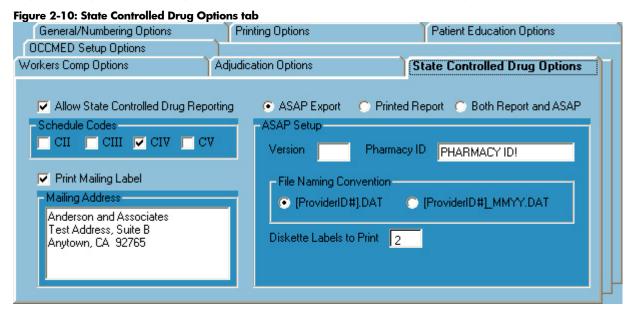
The NCPDP Provider ID is assigned by the NCPDP as part of the adjudication process. (See Adjudication appendix for more information)

#### **Pharmacy Provider ID**

The Pharmacy Provider ID is assigned by the NCPDP as part of the adjudication process. (See Adjudication appendix for more information)

#### **State Controlled Drug Options tab**

The State Controlled Drug Options tab allows you to set up export files for reporting controlled drug dispensing reports required by some states. Also see <a href="State Controlled Drug Export">State Controlled Drug Export</a>.



#### **Allow State Controlled Drug Reporting**

Select this box if your clinic is required to report controlled drug dispensing to a state agency.

#### Schedule Codes

Select the control codes for which reporting is required.

#### **Print Mailing Label**

Select this box to generate a mailing label for your reports, and complete the report mailing address in the Mailing Address field provided.

#### Reporting options

Select the type of report to generate:

- ASAP Export Export to American Society for Automation in Pharmacy (ASAP) reporting program (see ASAP Setup)
- Printed Report Generates a printed report, only.

Both Report and ASAP – Generates a printed report and ASAP reporting

#### **ASAP Setup**

Complete the ASAP Setup fields according to your state's requirements. Check your ASAP program documentation for required information.

When you have completed all of the fields in the System Setup, click **Save Changes**.

#### **OCCMED Setup Options tab**

If your clinic submits reimbursement claims to OCCMed, select the **Allow OCCMed Submission** box. Then, complete the fields with the information provided by OCCMed.

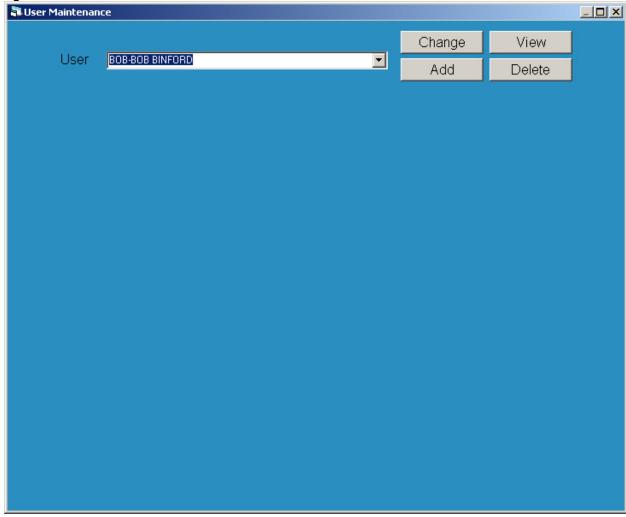
Figure 2-11: OCCMED Setup Options tab System Setup Clinic Name Test Clinic Change Address 545 MAIN STREET, IRVINE, CA 92612 City/State/Zip Phone Number (949) 555-1212 Account Number Workers Comp Options Adjudication Options State Controlled Drug Options Patient Education Options General/Numbering Options **Printing Options OCCMED Setup Options** ✓ Allow OCCMed Submissions OCC123456789 Drug Card Group Number (starts OCC) Allow Brand Drugs SRX123456789 Dispensing Group Number (starts SRX) 1234567 NABP Number for OccMed Export 55.00% First Payment % of AWP 55.00% Total Payment % of AWP Cancel Save Changes

### **User Maintenance**

The User Maintenance screen is used to set up individual user accounts in ScriptPlus. The main User Maintenance screen contains a drop-down list of system users, and offers four functions (see Figure 2-12):

- **Change** to change user information
- Add to add a new user
- **View** to view user authorizations
- **Delete** to delete a system user

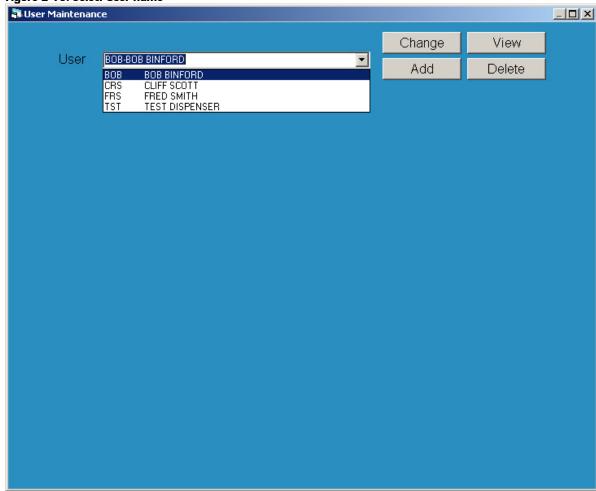
Figure 2-12: User Maintenance screen



### Change, View, or Delete User Authorization

To change, view, or delete function authorization for an existing user, select the user name from the drop-down User list (see Figure 2-13). Then, click **Change, View, or Delete**.

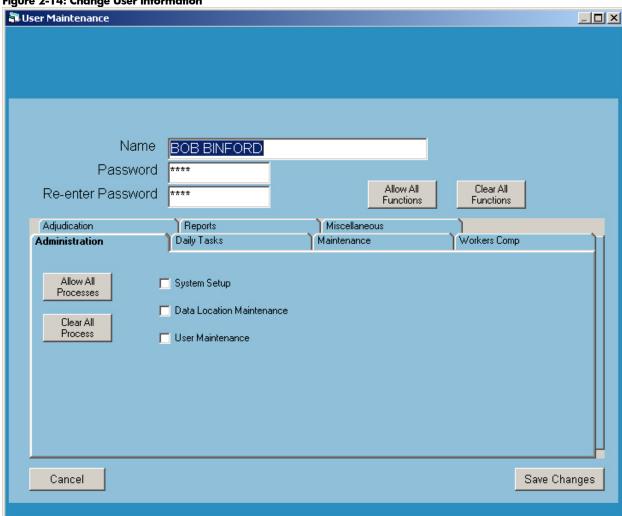
Figure 2-13: Select User name



#### USING SCRIPTPLUS

In the Change view, you can change the functions and processes the user is authorized to perform (see Figure 2-14).

Figure 2-14: Change User information



### **User Security Settings**

When Use Security is selected in System Setup, each user must log in to use the ScriptPlus system (see Figure 2-15).

Figure 2-15 User Login



#### USING SCRIPTPLUS

When user login is validated, the user will only have access to authorized processes and functions.

The User Maintenance View, Change, or Add screens contain tabbed sections that categorize specific program zones, and selections authorizing each ScriptPlus user to perform specific processes in each zone.

Note: User authorization determines the availability of system menu choices and information availability in the ScriptPlus system. For example, if a user is not authorized to dispense controlled medications, all controlled medications will be filtered from the list of medications available to be dispensed.

#### Allow/Clear All Functions

If the user is authorized to perform all system functions, click **Allow All Functions**. This will select each box in each process zone. To remove authorization for all functions, click **Clear All Functions**.

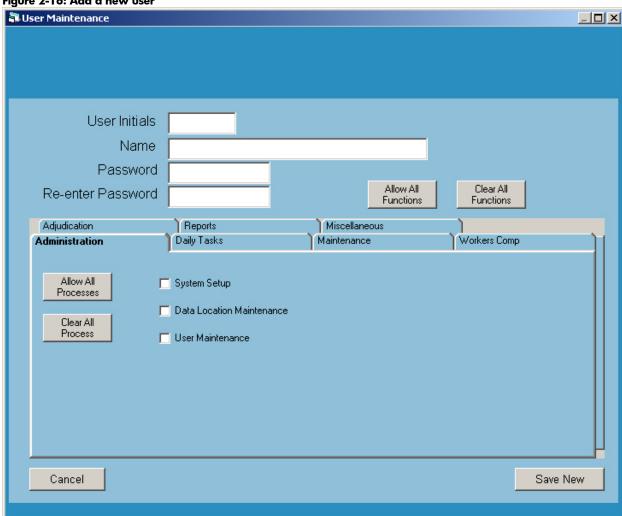
#### Allow/Clear All Processes

If the user is authorized to perform all processes within a tabbed process zone, click **Allow All Processes** in the zone. This will select each box in the process area. To remove authorization for all processes within a zone, click **Clear All Processes**.

#### Add a new user

- 1. To add a new ScriptPlus user, click **New** on the User Maintenance main screen.
- 2. Set the function and process capabilities for the new user by completing the information fields and check boxes provided. (see Figure 2-16).

Figure 2-16: Add a new user



Complete the new **User Initials**, **Name**, and **Password** fields in the top half of the screen.

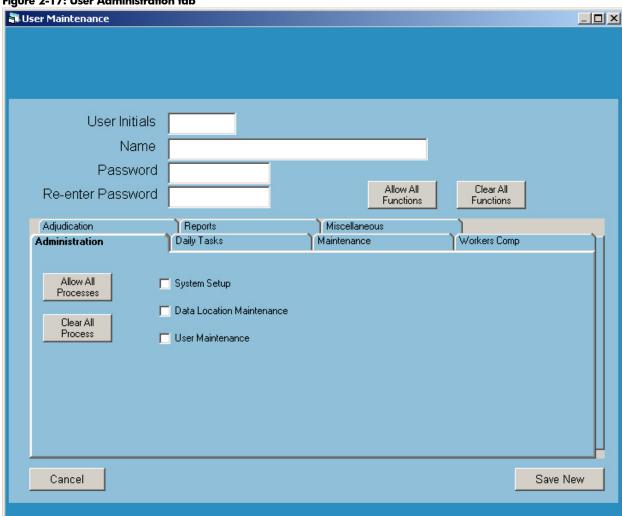
Note: Each user must have unique 2- or 3-digit initials.

#### **Administration tab**

In the Administration tab, the user may be given authorization to perform the following processes (see Figure 2-17):

- System Setup
- Data Location Maintenance
- User Maintenance

Figure 2-17: User Administration tab

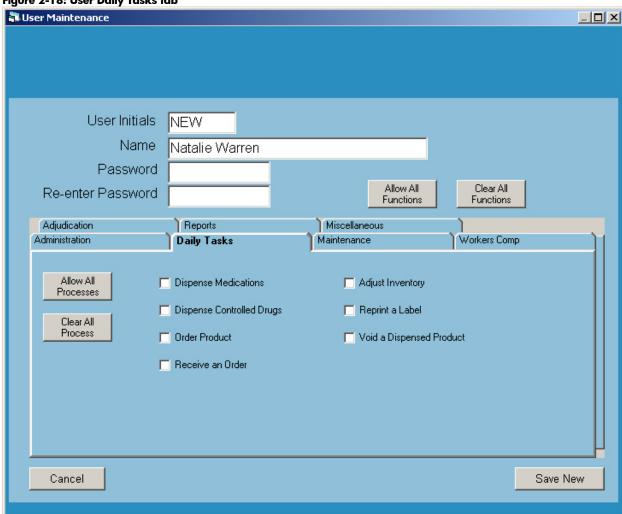


### **Daily Tasks tab**

In the Daily Tasks tab, the user may be given authorization to perform the following processes (see Figure 2-18):

- Dispense Medications
- Dispense Controlled Drugs
- Order Product
- Receive an Order
- Adjust Inventory
- Reprint a Label
- Void a Dispensed Product

Figure 2-18: User Daily Tasks tab

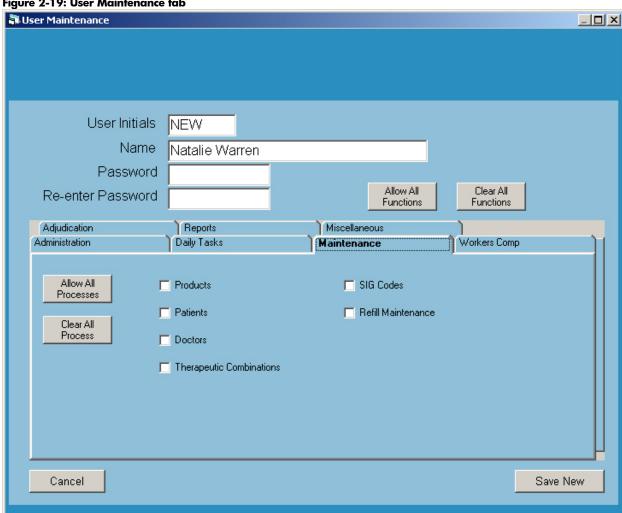


#### Maintenance tab

In the Maintenance tab, the user may be given authorization to perform maintenance tasks for the following (see Figure 2-19):

- **Products**
- **Patients**
- **Doctors**
- Therapeutic Combinations
- SIG Codes
- Refill Maintenance

Figure 2-19: User Maintenance tab

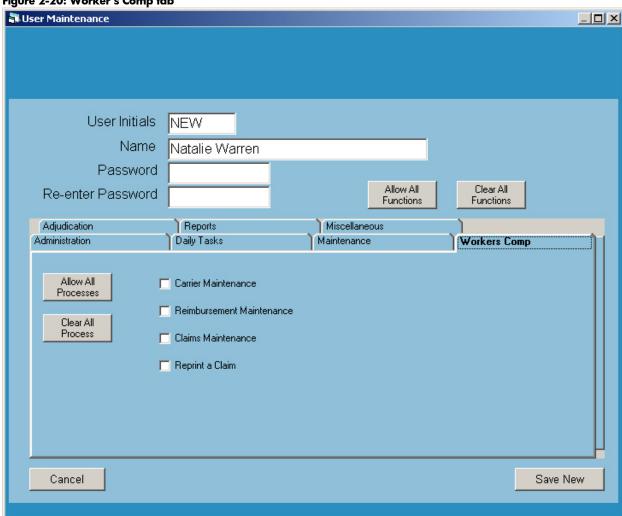


### **Worker's Comp tab**

In the Worker's Comp tab, the user may be authorized to perform the following processes (see Figure 2-20):

- Carrier Maintenance
- Reimbursement Maintenance
- Claims Maintenance
- Report a Claim

Figure 2-20: Worker's Comp tab

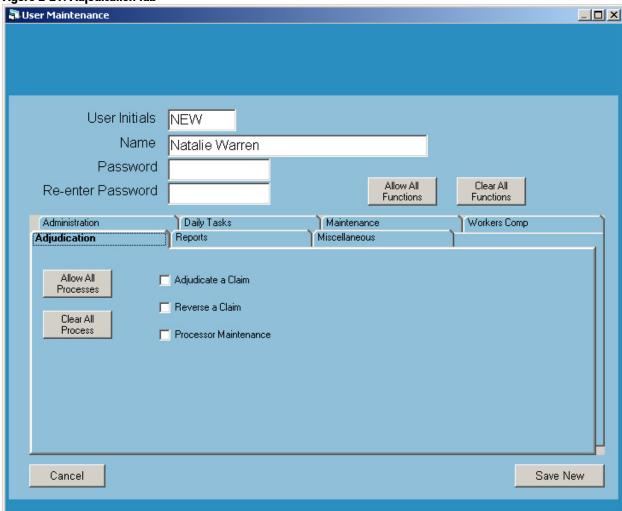


### **Adjudication tab**

In the Adjudication tab, the user may be authorized to perform the following processes (see Figure 2-21):

- Adjudicate a Claim
- Reverse a Claim
- Processor Maintenance

Figure 2-21: Adjudication tab

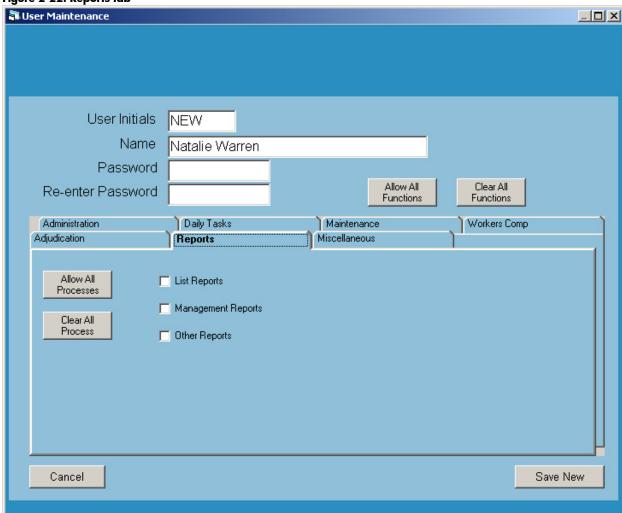


### Reports tab

In the Reports tab, the user may be authorized to generate the following reports (see Figure 2-22):

- List Reports
- Management Reports
- Other Reports

Figure 2-22: Reports tab



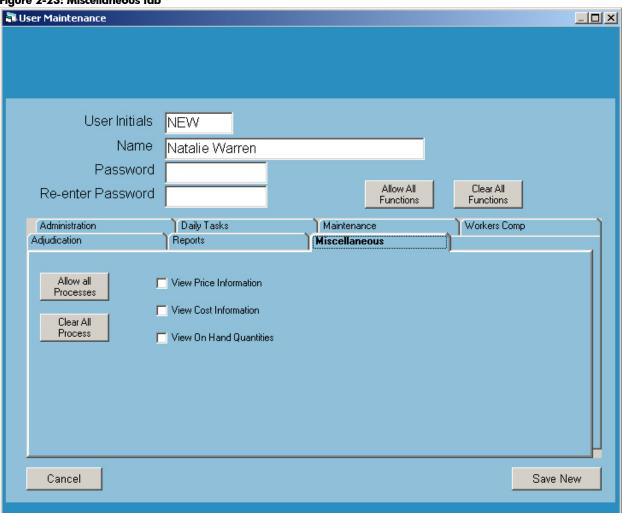
#### Miscellaneous tab

In the Miscellaneous tab, the user may be authorized to view the following (see Figure 2-23):

- View Price Information
- View Cost Information
- View On Hand Quantities

When the desired authorization settings have been checked, click **Save New**.

Figure 2-23: Miscellaneous tab



### **State Controlled Drug Export**

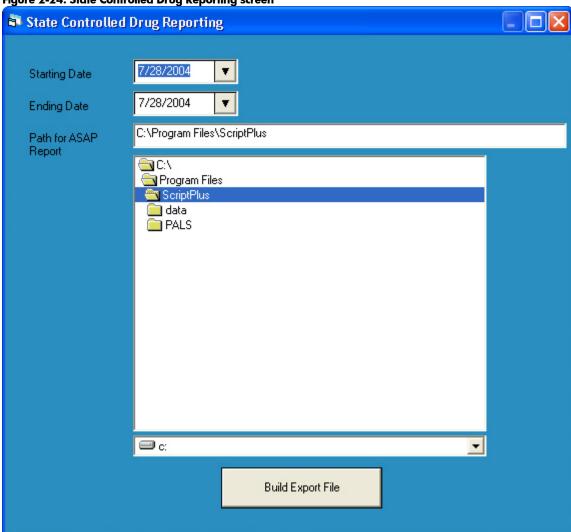
The State Controlled Drug Reporting screen allows you to set up and export ASAP reports required by your state when controlled drugs are dispensed (see Figure 2-24).

- 1. Select the starting and ending date for your report by typing in the dates or by clicking the arrow within each date field to access a calendar.
- 2. You can type the designated file pate in the Path for ASAP Report field, or use the directory window to navigate to the location where you want to export the report file. When you select the directory, the file path will display in the field.

#### USING SCRIPTPLUS

- 3. Click **Build Export File**. The ASAP .DAT file will be located in the designated location, in the file format designated in your System Setup.
- 4. Diskette and mailing labels will print, as indicated in your System Setup.

Figure 2-24: State Controlled Drug Reporting screen





# **The Maintenance Menu**

The ScriptPlus Maintenance menu offers a selection of database maintenance functions for:

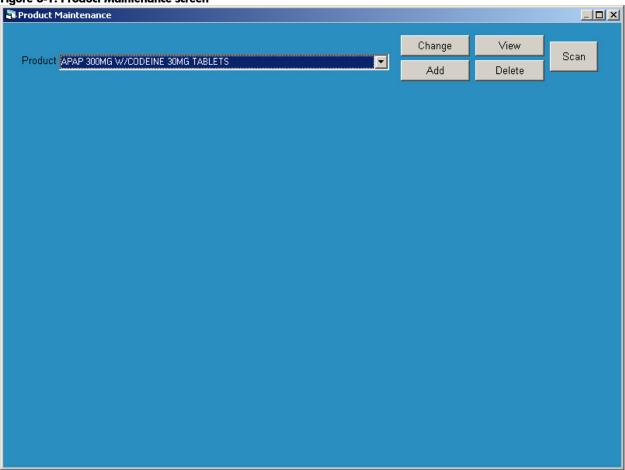
- Products
- Therapeutic Combinations
- Patient records
- Patient Worker's Comp records
- Physicians
- SIG Codes
- Processors

## **Product Maintenance**

The Product Maintenance screen is used to add or revise product information. The main Product Maintenance screen contains a drop-down list of Products, and offers five functions (see Figure 3-1):

- **Change** to change product information
- Add to add a new product
- **View** to view product information
- **Delete** to delete a product
- Scan to use a bar code scanner

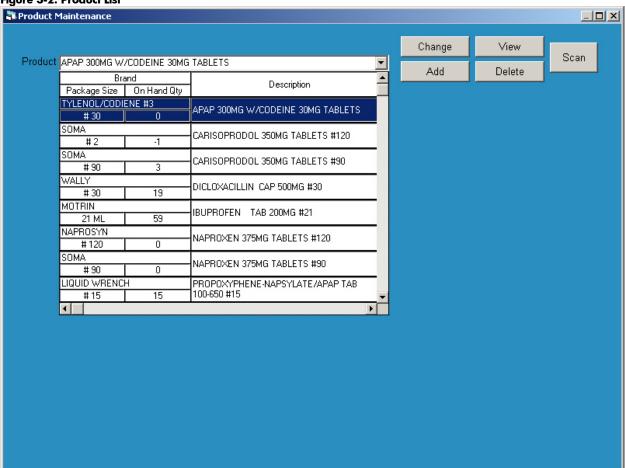
Figure 3-1: Product Maintenance screen



# **Product Description**

The drop-down Product menu allows you to select a product by name (see Figure 3-2).

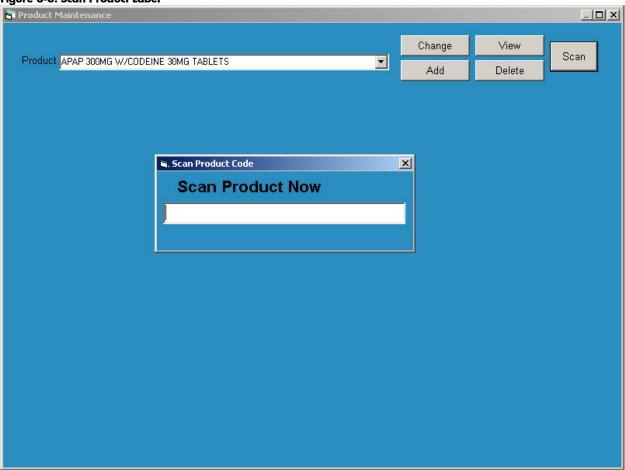
Figure 3-2: Product List



## **Scan Product Code**

You can also scan the product code from an existing product label. Click the **Scan** button and scan the product label when prompted (see Figure 3-3).

Figure 3-3: Scan Product Label



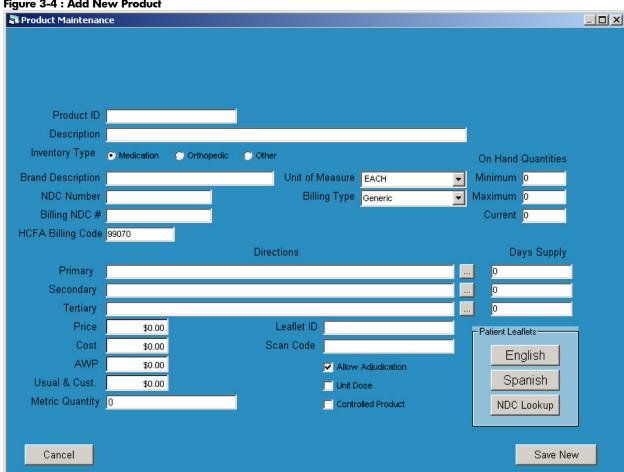
## Change, View, or Delete Product Information

To change, view, or delete product information, select the product name from the drop-down Product list (see Figure 3-2). Then, click **Change, View, or Delete**.

# Add a new product

- 1. To add new product information, click **New** (see Figure 3-4).
- 2. Complete the product information fields.
- 3. When you have completed the fields, click **Save New**.

Figure 3-4 : Add New Product



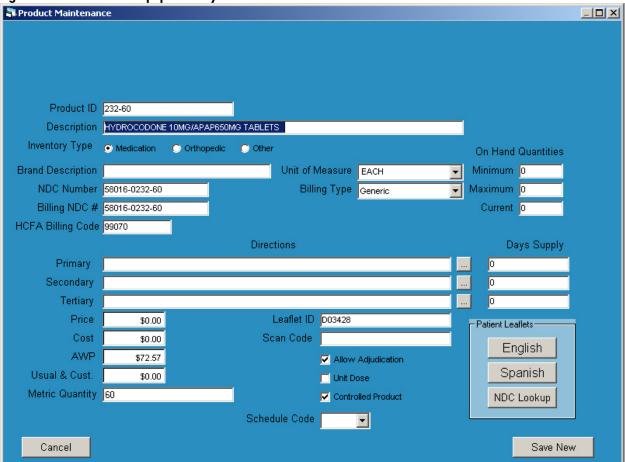
#### **Product ID**

Type a unique product identification number in this field. It is strongly recommended that the last two sections of the NDC number be used for the Product ID.

For example, the NDC number for Hydrocodone 10mg/Apap 650mg #60 tablets is 58016-0232-60. The product number for this item would be 0232-60 (or 232-60; the leading zero is not needed).

If the NDC segment is used for the Product ID, the system will look up the product and populate product fields with appropriate information (see Figure 3-5

Figure 3-5 Product ID fields populated by NDC ID



## **Description**

Accept the description provided by the system (when an NDC Product ID is used), or enter a new product description.

## **Inventory Type**

Select Medication, Orthopedic, or Other.

## **Brand Description**

Type the Brand Description (or Brand Equivalent).

For example, the Brand name for Hydrocodone is Lorcet 10/650.

#### **NDC Number**

The NDC number associated with the product. This number is provided by the system when an NDC Product ID is used.

### **Units of Measure**

Select an appropriate designation from the drop-down list:

- Each
- Grams
- Milliliters

## **Billing Type**

Select an appropriate designation from the drop-down list:

- Generic
- Brand
- Generic OTC
- Brand OTC

### **On Hand Quantities**

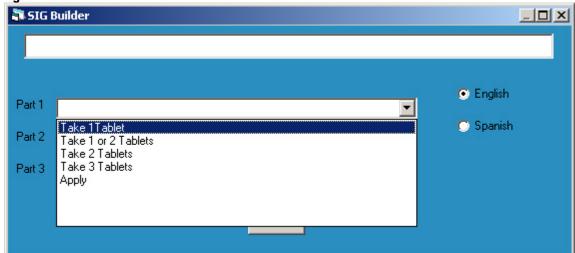
These inventory control fields allow you to enter the stocking levels you wish to maintain, and the on-hand information for the product:

- **Minimum** the lowest stocking level you wish to maintain for this product.
- **Maximum** the highest stocking level you wish to maintain for this product.
- **Current** the current inventory for this product.

### **Directions**

The Product Maintenance screen contains fields for primary, secondary, and tertiary dispensing directions. Each set of directions can be added by typing in the fields or by clicking the ... button to the right of the field and choosing SIG entries from the SIG Builder screen (see Figure 3-6).

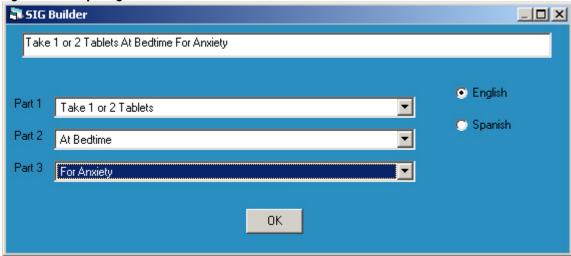
Figure 3-6: SIG Builder screen



### Note: Select English or Spanish to generate a SIG in either language.

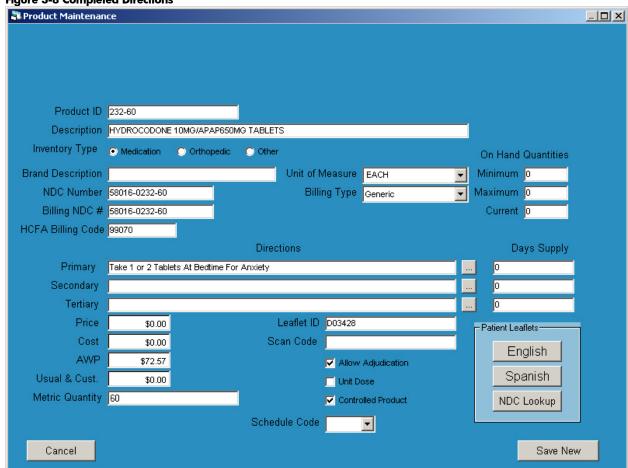
Select an appropriate phrase from the drop-down menus for each field (Part 1, Part 2, and Part 3) to complete the SIG for the selected product. As you select the phrase components, the SIG will appear in the top field (see Figure 3-7).

Figure 3-7: Completing a SIG



When the SIG information is completed, click **OK**. The completed SIG will appear in the Directions field (see Figure 3-8).

**Figure 3-8 Completed Directions** 



## **Days Supply**

Each SIG has an associated Days Supply.

For example, if you are dispensing a bottle of 30 pills, the Primary SIG may be "Take one tablet three times a day until gone." The Days Supply for this SIG is 10 days. The Secondary SIG may be "Take one tablet daily before bed." The Days Supply for this SIG would be 30.

### **Price**

The cash price for this medication.

## Cost

The actual cost of this medication the last time it was purchased.

### **AWP**

Average Wholesale Price. This is the dollar figure assigned to drugs to be used in calculating reimbursement.

## **Usual & Customary**

Usual and customary cost. Used by ScriptPlus for Adjudication and Workers Comp calculations.

## **Metric Quantity**

A description of the actual quantity of medication in each package. Actual tablet and capsule count, grams of creams and ointments, or liquid milliliters.

### Leaflet ID

The Leaflet ID generates the Patient Education Leaflet. When the NDC segment is used for the Product ID, this field is populated correctly. You can also click **NDC Lookup** to locate a Leaflet ID based on the NDC number. Under normal circumstances, this field should not be changed.

### Scan Code

If a bar code scanner is used, this field is the link between the product and the bar code. Use the following steps:

Add a new record (or edit a record which does not have a scan code or which has a changed scan code)

- 1. Fill in the appropriate fields
- 2. Position the cursor in the scan field
- 3. Scan the item (using the bar code scanner)
- 4. Save your changes

When the Scan Code is completed, you can click the **Scan** button whenever it is available in the system, to scan the product.

## **Allow Adjudication**

Select this box for products that can be adjudicated.

Note: Some products are very unprofitable to adjudicate. For those items, make sure this box is not selected.

#### **Unit Dose**

Unit dose medications adjudicate differently than non-Unit dose products. Select this box for all medications that are Unit Dose.

### **Controlled Product**

Select this box if this product is considered a controlled product by the DEA.

#### Schedule Code

This field only displays if the Controlled Product box is checked. Each controlled product will have a specific code. Select the code from the drop-down list.

### **Patient Leaflet**

- Click English to display the English version of the PEL.
- Click **Spanish** to display the Spanish version of the PEL.
- Click NDC Lookup to find a Leaflet ID for this product. ScriptPlus will search the database and, if a listing is
  found for the specified NDC number, the Leaflet ID number will display in the Leaflet ID field, and will overwrite
  the existing Leaflet ID.

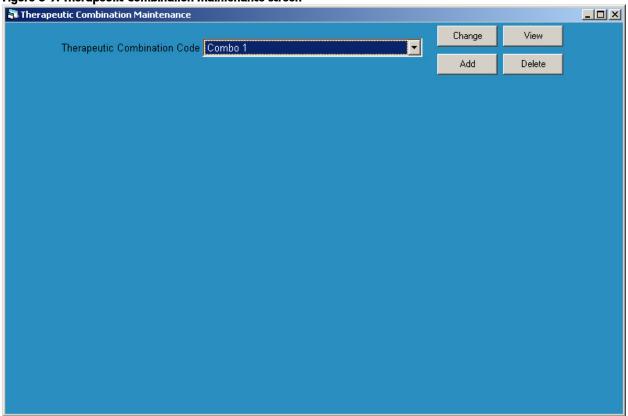
## **Therapeutic Combination Maintenance**

The Therapeutic Combination Maintenance screen allows you specify a group of drugs commonly dispensed at the same time to one patient. For example, it is common to dispense an anti-nausea drug with a pain-killer. Using Therapeutic Combinations, you can specify a combination of both drugs and dispense the combination at the same time. Up to four drugs can be combined in a Therapeutic Combination.

The main Therapeutic Combination Maintenance screen contains a drop-down list of Therapeutic Combinations, and offers four functions (see Figure 3-9):

- Change to change Therapeutic Combination information
- Add to add a new Therapeutic Combination
- **View** to view Therapeutic Combination information
- **Delete** to delete a Therapeutic Combination

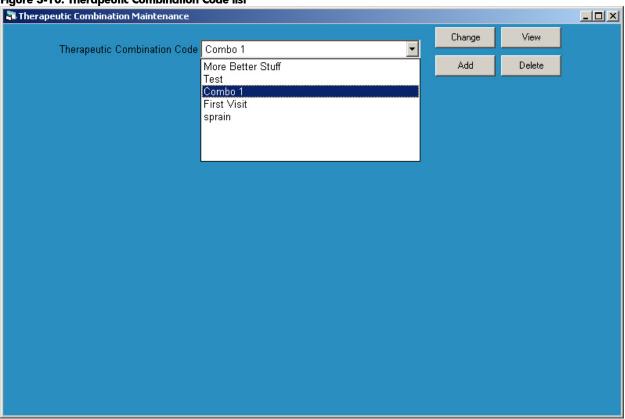




## Change, View, or Delete Therapeutic Combination information

To change, view, or delete Therapeutic Combination information, select the Therapeutic Combination from the drop-down Therapeutic Combination Code list (see Figure 3-10). Then, click **Change, View, or Delete**.

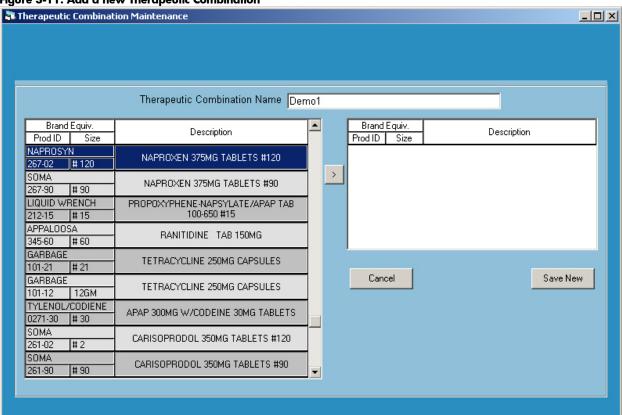
Figure 3-10: Therapeutic Combination Code list



# Add a new Therapeutic Combination

- 1. To add a new Therapeutic Combination, click **Add**.
- 2. Type the name of the new Therapeutic Combination (see Figure 3-11).

Figure 3-11: Add a new Therapeutic Combination



- 3. Select a product from the left window and click the > button to move it to the right window.
- 4. Select as many products as needed for the new Therapeutic Combination (see Figure 3-12).
- 5. When the combination is complete, click **Save New**.

Therapeutic Combination Maintenance Therapeutic Combination Name Demo1 Brand Equiv. Brand Equiv. • Description Description Prod ID Size Prod ID Size NAPROSYN MOTRIN NAPROXEN 375MG TABLETS #120 IBUPROFEN TAB 200MG #21 267-02 #120 201-21 21ML SOMA NAPROSYN NAPROXEN 375MG TABLETS #90 NAPROXEN 375MG TABLETS #120 267-90 267-02 # 120 # 90 < PROPOXYPHENE-NAPSYLATE/APAP TAB 100-650 #15 LIQUID WRENCH 212-15 # 15 APPALOOSA RANITIDINE TAB 150MG 345-60 # 60 GARBAGE TETRACYCLINE 250MG CAPSULES 101-21 # 21 Save New Cancel GARBAGE TETRACYCLINE 250MG CAPSULES 12GM 101-12 TYLENOL/CODIENE APAP 300MG W/CODEINE 30MG TABLETS 0271-30 # 30 SOMA CARISOPRODOL 350MG TABLETS #120 261-02 #2 SOMA CARISOPRODOL 350MG TABLETS #90 261-90 # 90

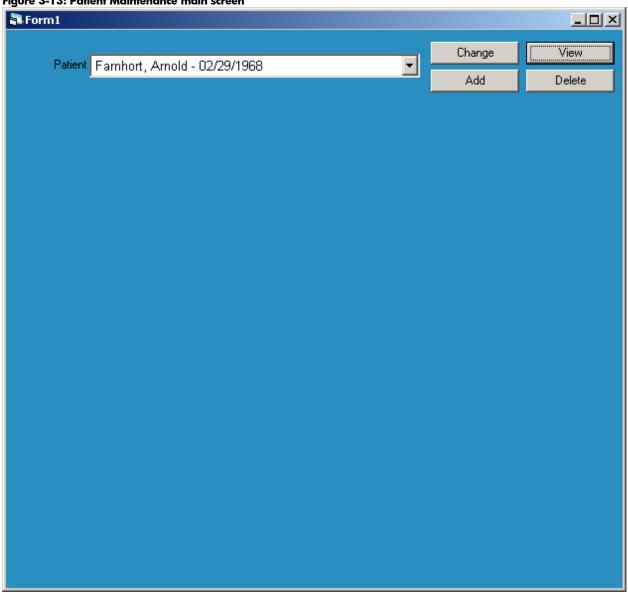
Figure 3-12: Add Therapeutic Combination Products

## **Patient Maintenance**

The main Patient Maintenance screen contains a drop-down list of patients, and offers four functions (see Figure 3-13):

- **Change** to change Patient information
- Add to add a new Patient
- **View** to view Patient information
- **Delete** to delete a Patient

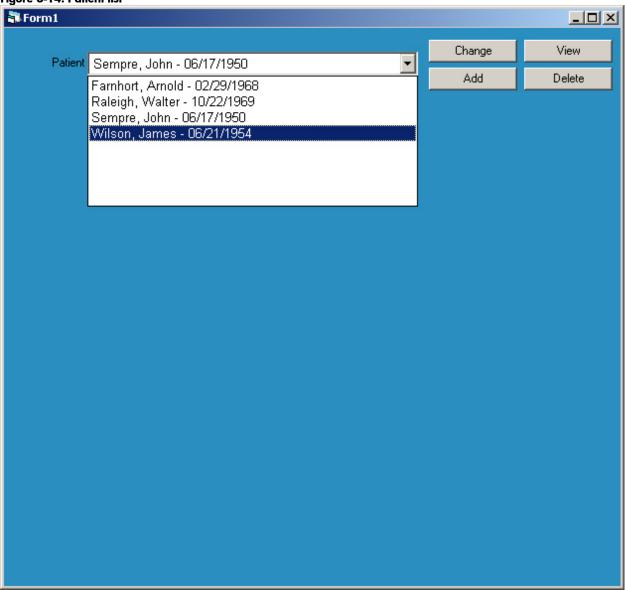
Figure 3-13: Patient Maintenance main screen



# Change, View, or Delete Patient Information

To change, view, or delete Patient information, select the Patient name from the drop-down Patient list (see Figure 3-14). Then, click **Change, View, or Delete**.

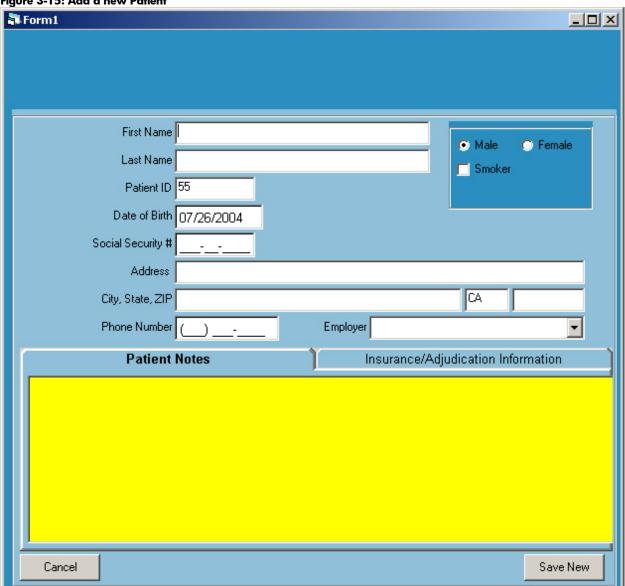
Figure 3-14: Patient list



## Add a new Patient

- 1. To add a new Patient, click **Add**.
- 2. Complete the Patient information fields (see Figure 3-15):
- 3. When the information is complete, click **Save New**.

Figure 3-15: Add a new Patient



### **First Name**

Type the patient's first name.

### **Last Name**

Type the patient's last name.

### **Patient ID**

If Auto Assign Patient Number was selected in the System Setup, a unique patient number is assigned by the ScriptPlus system. If the number is not system-assigned, the patient chart number is often used for the Patient ID.

If you are importing from Practice Management software, this is the PM Patient ID.

### **Date of Birth**

Type the patient's date of birth.

### **SSN**

Type the patient's social security number.

### **Address**

Type the patient's street or mailing address.

## City, State, Zip

Type the patient's City, State, and Zip code.

### **Phone**

Type the patient's telephone number.

## **Employer**

(available only if Workers Comp is selected in System Setup)

Select an employer from the drop-down list.

## **Gender, Smoker**

Select the patient's gender, and whether or not the patient is a smoker.

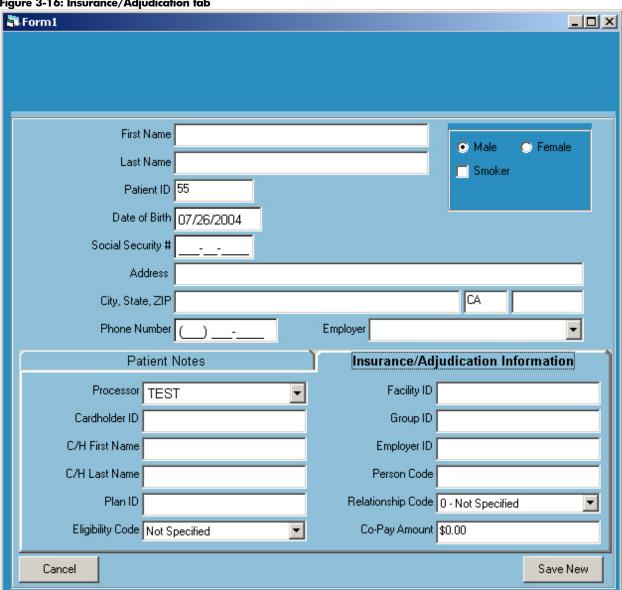
### **Patient Notes tab**

This is a free-form field for adding patient notes. If notes are added, they will pop up in the Dispense screen when the patient is selected.

## Insurance/Adjudication tab

The Insurance/Adjudication tab contains information fields specific to insurance and adjudication needs (see Figure 3-16):

Figure 3-16: Insurance/Adjudication tab



Processor - Adjudication is based on different prescription card processors. Processors are added in the Processor Maintenance screen and display on a drop-down list. Select the processor that corresponds to the patient's prescription drug card.

Cardholder ID - Type the Cardholder ID specified on the prescription card. This uniquely identifies the insured to the processor.

Card Holder First name, Last Name - Since the card holder may not be the patient (in the case of a spouse or children), the actual card holder name is specified here.

**Plan ID** – If required by the processor, type the information supplied on the prescription card.

**Eligibility Code** - If required by the processor, type the information supplied on the prescription card.

Facility ID - If required by the processor, type the information supplied on the prescription card.

**Group ID** - If required by the processor, type the information supplied on the prescription card.

#### USING SCRIPTPLUS

**Employer ID** - If required by the processor, type the information supplied on the prescription card.

**Person Code** - If required by the processor, type the information supplied on the prescription card.

**Relationship Code** - If required by the processor, type the information supplied on the prescription card.

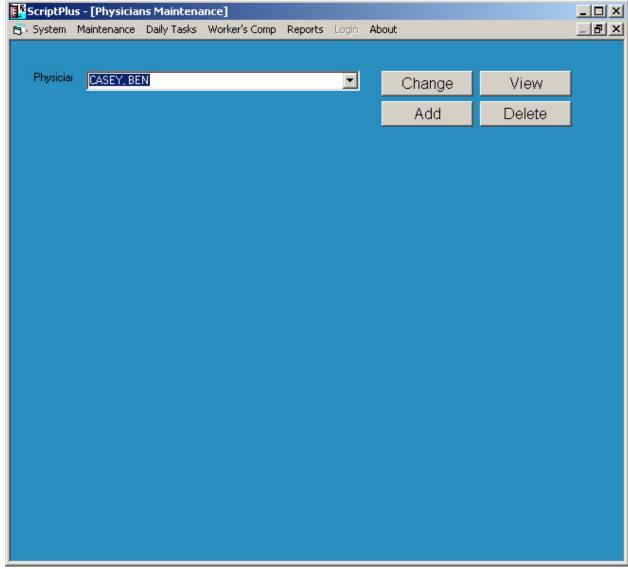
**Co-Pay Amount** – This information is also commonly specified on the prescription card.

## **Physician Maintenance**

The main Physician Maintenance screen contains a drop-down list of physicians, and offers four functions (see Figure 3-17):

- **Change** to change Physician information
- Add to add a new Physician
- **View** to view Physician information
- **Delete** to delete a Physician

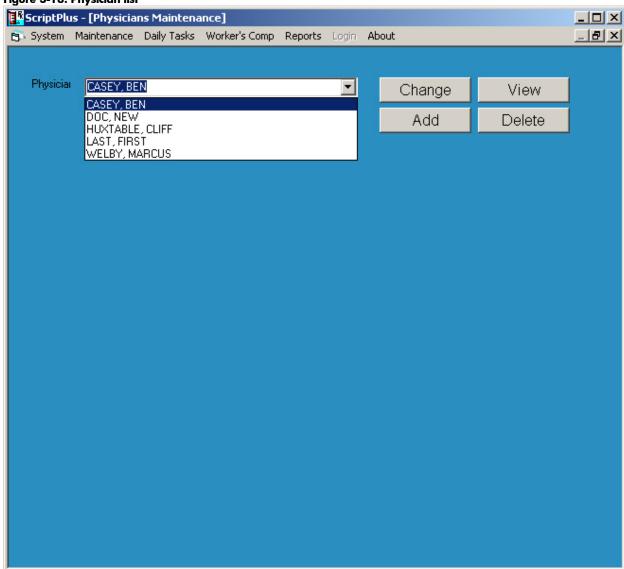
Figure 3-17: Physician Maintenance main screen



## Change, View, or Delete Physician Information

To change, view, or delete Physician information, select the Physician name from the drop-down Physician list (see Figure 3-18). Then, click **Change, View, or Delete**.

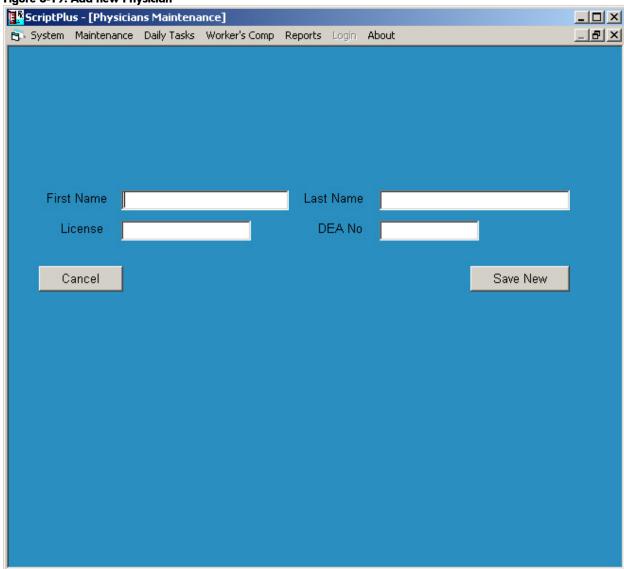
Figure 3-18: Physician list



## Add a new Physician

- 1. To add a new Physician, click **Add**.
- 2. Complete the Physician information fields (see Figure 3-19):
- 3. When the information is complete, click **Save New**.

Figure 3-19: Add new Physician



## **First Name**

Type the Physician's first name.

### **Last Name**

Type the Physician's last name.

## License

Type the Physician's state Medical License number. This is required for reporting purposes.

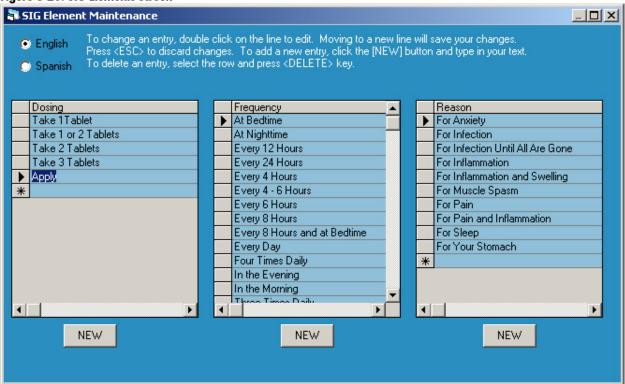
### DEA No.

Type the Physician's Federal DEA License Number. This is required for adjudication and controlled drug reporting.

## **SIG Elements**

The SIG Elements form allows you to add, change, or delete SIG Codes used in the SIG Builder Form. There are three SIG Element levels: **Dosing, Frequency**, and **Reason**. English and Spanish SIG Elements can be accessed by selecting the desired language.(see Figure 3-20).

Figure 3-20: SIG Elements screen



## **Change or Delete SIG Elements**

- 1. To change a SIG Element, double-click on the line to edit the text. Moving to a new line will save your changes. Press <ESC> on your keyboard to discard changes.
- 2. To delete a SIG Element, select the entry row and press <Delete> on your keyboard.

## Add a new SIG Element

- 1. Click **New** under the SIG Element level you wish to add (Dosing, Frequency, or Reason)
- 2. Type your SIG Element entry in the new row.
- 3. When your entry is completed, click in any row to save the new entry.

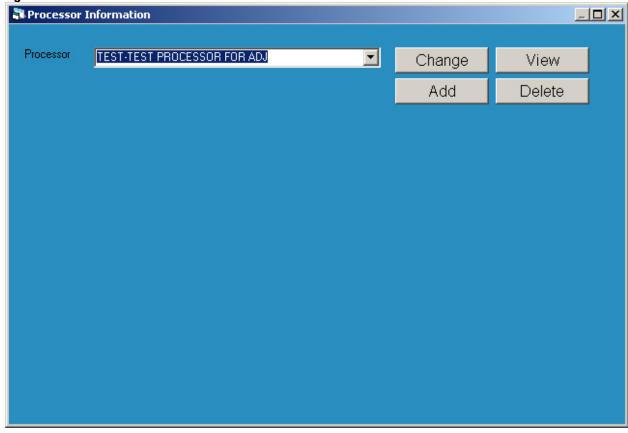
## **Processor Maintenance**

The main Processor Maintenance screen contains a drop-down list of Processors, and offers four functions (see Figure 3-21):

- **Change** to change Processor information
- Add to add a new Processor
- View to view Processor information

• **Delete** – to delete a Processor

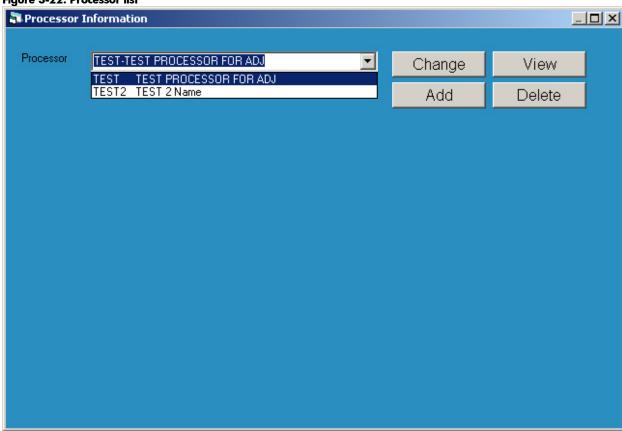
Figure 3-21: Processor Maintenance main screen



## Change, View, or Delete Processor Information

To change, view, or delete Processor information, select the Processor name from the drop-down Processor list (see Figure 3-22). Then, click **Change, View, or Delete**.

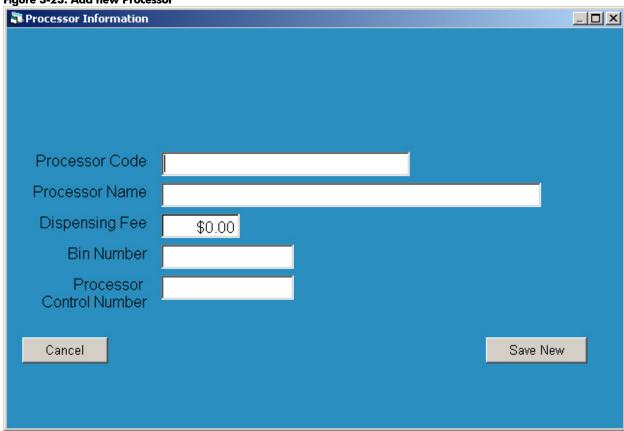
Figure 3-22: Processor list



## Add a new Processor

- 1. To add a new Processor, click **Add**.
- 2. Complete the Processor information fields (see Figure 3-23):
- 3. When the information is complete, click **Save New**.

Figure 3-23: Add new Processor



### **Processor Code**

Type a unique value in this field to identify the Processor.

### **Processor Name**

Type the Processor name in this field.

## **Dispensing Fee**

Type the contractual dispensing fee in this field.

#### **Bin Number**

When contracting with a Processor, your clinic will be provided with a Bin number. The adjudication software uses the Bin number to route prescription claims to the proper location. Type the Bin number in this field.

### **Processor Control Number**

When contracting with a Processor, your clinic will be provided a Processor Control number. The adjudication software uses the Processor Control Number to route prescription claims to the proper location. Type the Processor Control Number in this field.



# **The Daily Tasks Menu**

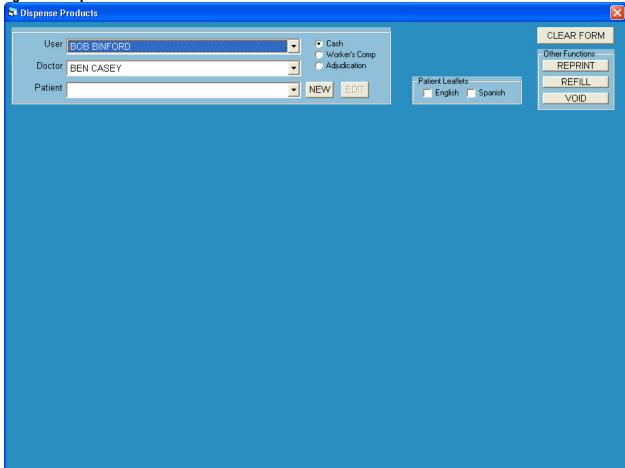
The ScriptPlus Daily Tasks menu offers a selection of functions:

- Dispense Products
- Refill Maintenance
- Receive Products
- Adjust Inventory
- Reprint a Label
- Void a Dispense
- Reverse Claim
- Purchase Orders

## **Dispense Products**

Dispense products using the functions provided on the Dispense Products screen (see Figure 4-1).

Figure 4-1: Dispense Products main screen



# **Dispense Products Main screen**

The Dispense Products screen offers the following fields:

#### User

If Use Security is selected in your System Setup, the User field will contain the name of the user who is logged into the system. If you are not using ScriptPlus security features, use the drop-down list to select the User name.

#### **Doctor**

Use the drop-down list to select a physician name.

## **Transaction type**

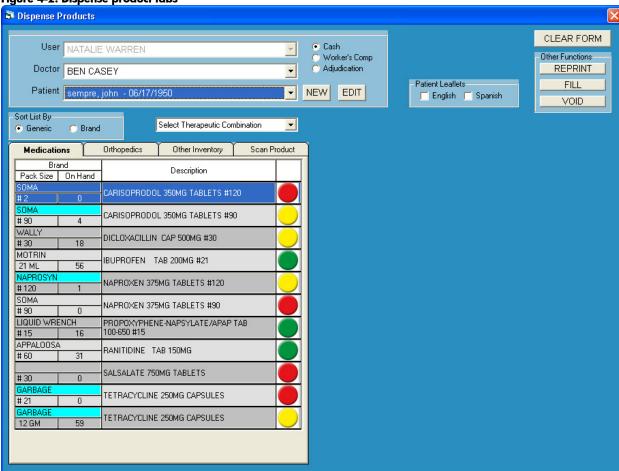
Select **Cash**, **Worker's Comp**, or **Adjudication**. Each transaction type is processed a bit differently, and dispensing instructions are included for each in this section.

### **Patient**

Use the drop-down list to select a patient name, or click **New** to add a new patient. When a patient is selected, you may click **Edit** to change patient information.

When a patient is selected, the product tabs and Select Therapeutic Combination menu are available in the bottom portion of the screen (see Figure 4-2).

Figure 4-2: Dispense product tabs



### **Product Tabs**

Each product tab displays a list of products available to dispense.

#### Medications

### Orthopedics

### Other Inventory

The product tabs provide a list of available medications, orthopedic products, and other inventory available to dispense. The list can be sorted by Brand or Generic name—select the **Sort List By** option above the product tabs.

**NOTE:** The red, yellow and green buttons indicate the inventory level of each product listed, according to the minimum and maximum On-Hand Quantities selected in Product Maintenance.

**Red** = Current quantity is 0

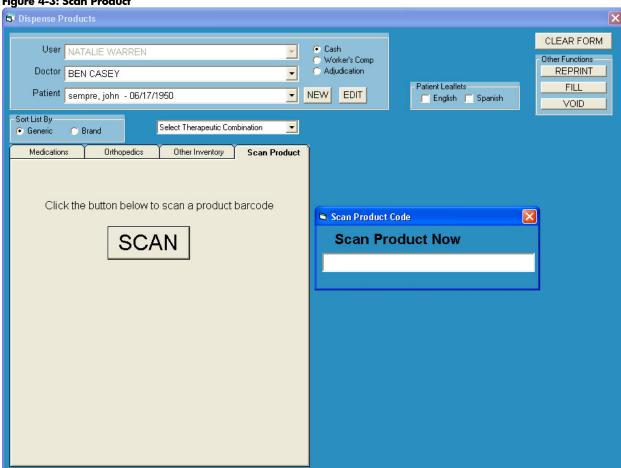
**Yellow** = Current quantity is below the minimum On-Hand Quantity selected

**Green** = Current quantity is at or above the minimum On-Hand Quantity selected

#### Scan Product

To dispense a product not currently in your inventory, select the Scan Product tab and click **SCAN**. Then, use a bar code scanner to scan the product code (see Figure 4-3).

Figure 4-3: Scan Product



### **Patient Leaflets**

Select **English** or **Spanish** for PEL printing.

### **Clear Form button**

Click **Clear Form** to clear the screen and begin a new transaction.

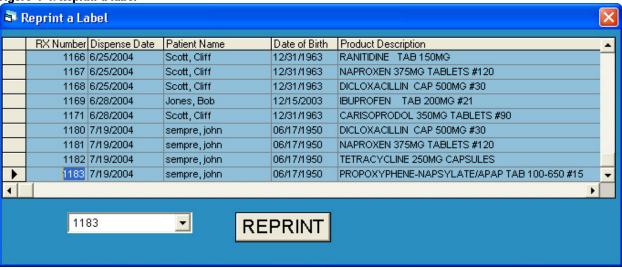
### **Other Functions**

The **Reprint**, **Fill**, and **Void** buttons allow you to perform routine dispensing functions quickly:

**REPRINT** allows you to reprint a label from any previous dispensing transaction (see Figure 4-4). Select the transaction by scrolling through the list, or from the drop-down RX ID list, and click **REPRINT**.

#### USING SCRIPTPLUS

Figure 4-4: Reprint a label



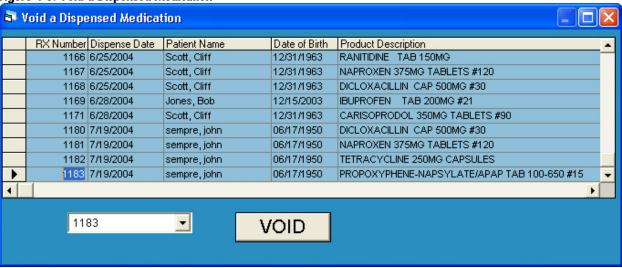
**FILL** allows you to refill a medication previously dispensed to the selected patient (see Figure 4-5). Select the product by scrolling through the list, or from the drop-down RX ID list, and click **FILL**.

Figure 4-5: Fill a dispensed medication again



**VOID** allows you to void a dispensed medication (see Figure 4-6). Select the transaction by scrolling through the list, or from the drop-down RX ID list, and click **VOID**.

Figure 4-6: Void a Dispensed Medication



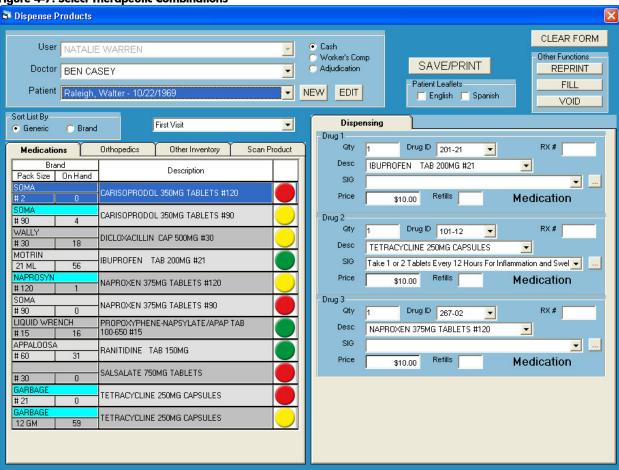
## **Dispensing Products - Cash**

Use the drop-down menu of Therapeutic Combinations or select products from the product tabs to dispense to the patient.

## **Select Therapeutic Combinations**

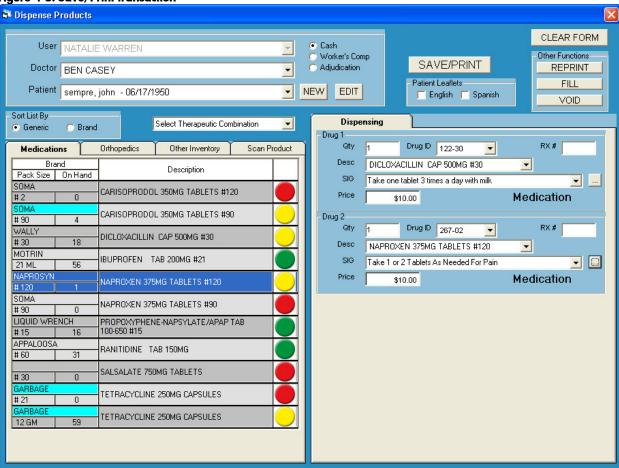
1. Use the drop-down menu to select a Therapeutic Combination. The combination products will display on a Dispensing tab. (see Figure 4-7).

Figure 4-7: Select Therapeutic Combinations



2. When you have selected the products to dispense (see Figure 4-8), click **SAVE/PRINT**. The product labels, PEL, and receipt will print and the transaction is complete.

Figure 4-8: Save/Print transaction



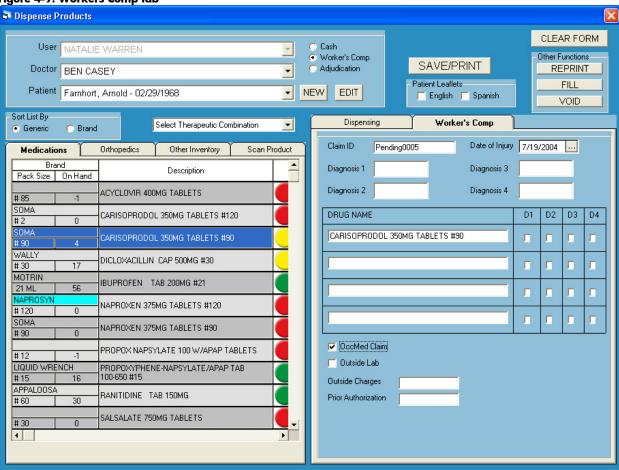
## **Dispensing Products - Workers Comp**

Use the drop-down menu of Therapeutic Combinations or select products from the product tabs to dispense to the patient.

## **Select Therapeutic Combinations**

- 1. Use the drop-down menu to select a Therapeutic Combination. The combination products will display on a Dispensing tab, as shown previously in figure 4-6.
- 2. In addition to the Dispensing tab, a Workers Comp tab will display (see figure 4-9).

Figure 4-9: Workers Comp tab



- 3. Complete the information according to Worker's Compensation regulations.
- 4. When you have selected the products to dispense and completed the required information, click **SAVE/PRINT**. The product labels, PEL, and receipt will print and the transaction is complete.

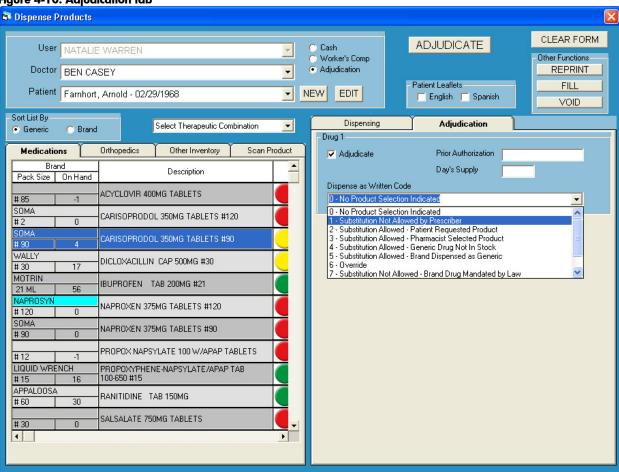
## **Dispensing Products - Adjudication**

Use the drop-down menu of Therapeutic Combinations or select products from the product tabs to dispense to the patient.

## **Select Therapeutic Combinations**

- 1. Use the drop-down menu to select a Therapeutic Combination. The combination products will display on a Dispensing tab, as shown previously in figure 4-6.
- 2. In addition to the Dispensing tab, an Adjudication tab will display (see figure 4-10).

Figure 4-10: Adjudication tab

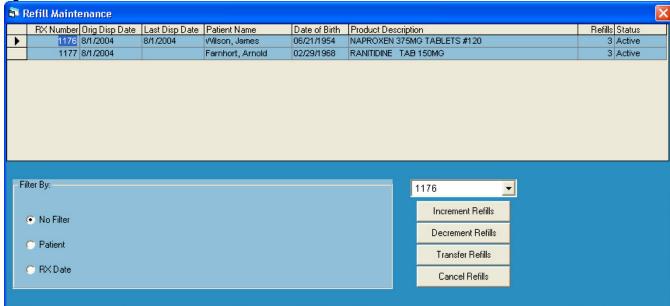


- 3. Complete the information as required for adjudication.
- 4. Click Adjudicate.

#### **Refill Maintenance**

The Refill Maintenance screen displays products that have been dispensed with refills authorized, and allows you to manage the refill status of those products (see figure 4-11).

Figure 4-11: Refill Maintenance



Select a **Filter By** option to sort the record display:

- No Filter
- Patient
- RX Date

# **Increase/Decrease Refill Authorization**

- 1. Select a record line.
- 2. Click **Increment Refills** to increase the number of refills authorized, or Click **Decrement Refills** to decrease the number of refills authorized.

The number in the **Refills** column of the record will change.

#### **Transfer Refills**

- 1. Select a record line.
- 2. Click Transfer Refills.

The Status of the refill record will change.

#### **Cancel Refills**

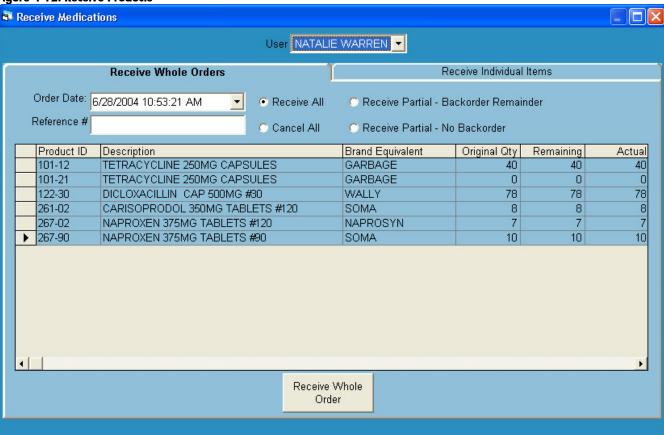
- 1. Select a record line
- 2. Click Cancel Refills

The **Status** of the refill record will change.

# **Receive Products**

The Receive Products screen allows you to receive ordered products into your inventory (see figure 4-12).

Figure 4-12: Receive Products

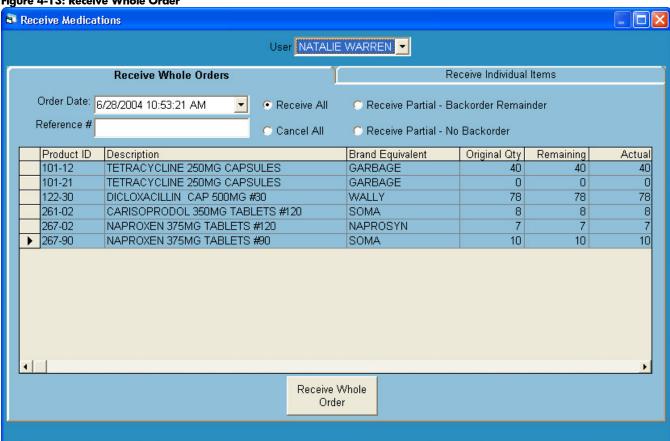


- 1. To begin receiving orders, select your **User** name from the drop-down list.
- On the Receive Whole Orders tab, select the Order Date from the drop-down list, or type a
  Reference # in the field provided.

#### **Receive Whole Order**

If all products ordered are received, in the correct quantities, select **Receive All** and click **Receive Whole Order** (see figure 4-13).

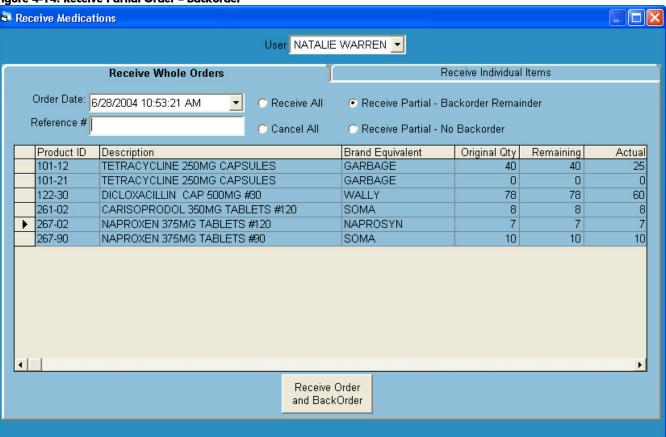
Figure 4-13: Receive Whole Order



#### Receive Partial Order - Backorder

If you have received only a portion of your order, and wish to backorder the remaining quantities, select **Receive Partial – Backorder Remainder**, adjust the quantities received in the **Actual** column of the record, and click **Receive Order and Backorder** (see figure 4-14).

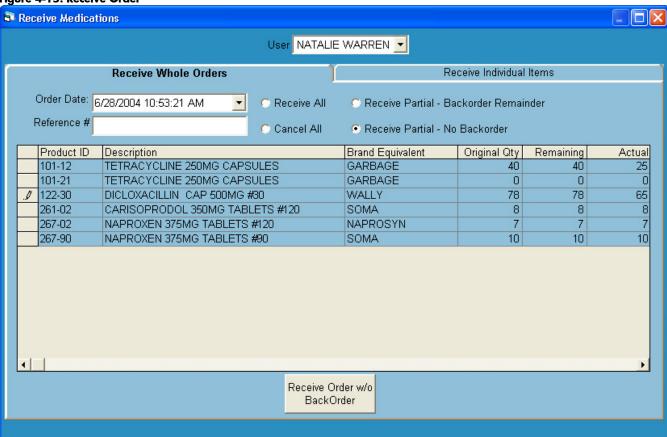
Figure 4-14: Receive Partial Order – Backorder



#### Receive Partial Order - No Backorder

If you have received only a portion of your order, but do not wish to backorder the remaining quantities, select **Receive Partial – No Backorder**, adjust the quantities received in the **Actual** column of the record, and click **Receive Order w/o Backorder** (see figure 4-15).

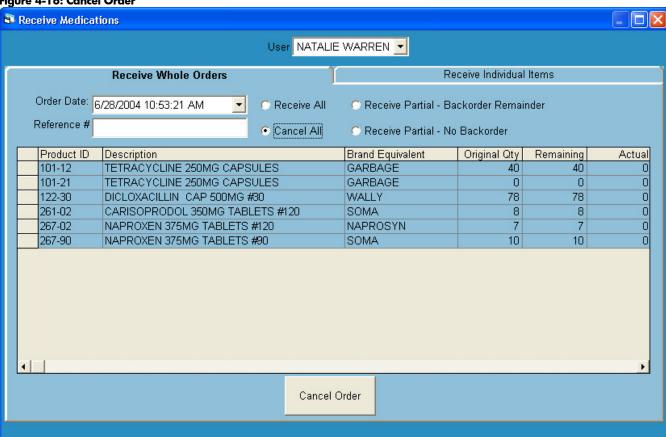
Figure 4-15: Receive Order



# **Cancel Order**

To cancel an entire order, select Cancel All and click Cancel Order (see figure 4-16).

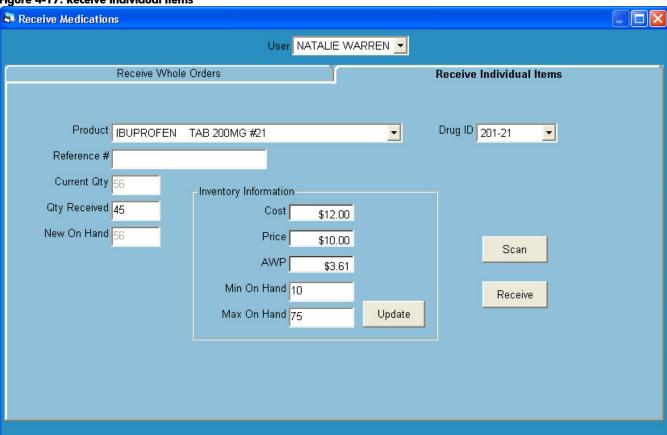
Figure 4-16: Cancel Order



#### **Receive Individual Items**

If you receive products for which you did not initiate a purchase order, and wish to submit the products into your inventory, click the **Receive Individual Items** tab (see figure 4-17).

Figure 4-17: Receive Individual Items



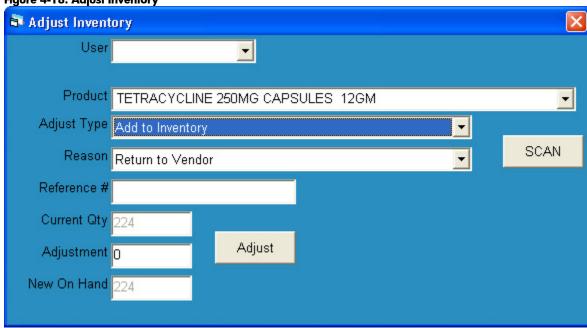
- Select the **Product** or **Drug ID** from the drop-down lists, or click **Scan** to identify the product received by using a bar code scanner.
- 2. Enter the quantity received in the **Qty Received** field.
- 3. If necessary, make adjustments to the **Inventory Information** fields and click **Update**.
- 4. When all information is completed, click **Receive**.

# **Adjust Inventory**

The Adjust Inventory screen allows you to increase or decrease product inventory count for reasons other than purchasing or dispensing (see figure 4-18).

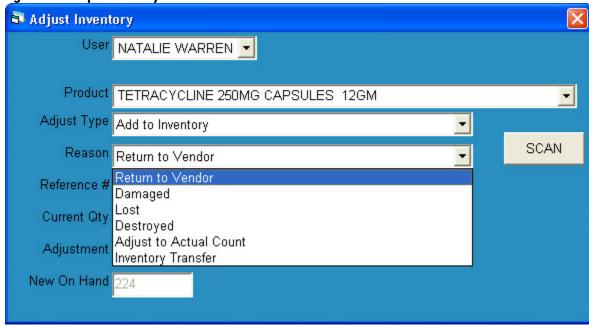
#### USING SCRIPTPLUS

Figure 4-18: Adjust Inventory



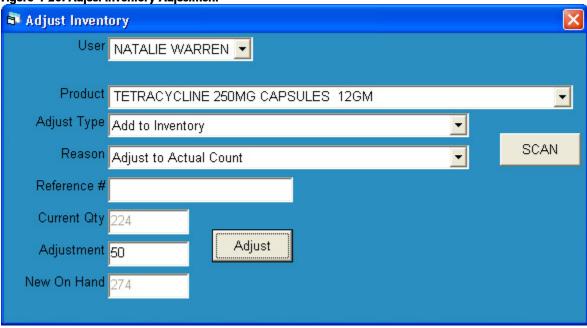
- 1. To begin using the Adjust Inventory function, select your **User** name from the drop-down list.
- 2. Select the product name from the **Product** drop-down list, or click **Scan** to use a bar code scanner.
- 3. Select either Add to Inventory or Subtract from Inventory from the Adjust Type drop-down list.
- 4. Select a Reason from the drop-down list (see figure 4-19).

Figure 4-19: Adjust Inventory Reason



5. Type the adjustment quantity in the **Adjustment** field and click **Adjust** (see figure 4-20).

Figure 4-20: Adjust Inventory Adjustment

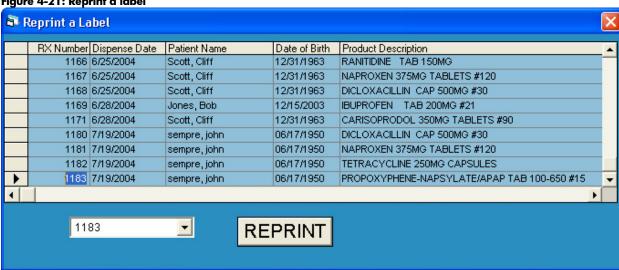


The adjusted quantity is reflected in the **New On Hand** field.

# **Reprint a Label**

The Reprint a Label screen allows you to reprint a label from any previous dispensing transaction (see Figure 4-21). Select the transaction by scrolling through the list, or from the drop-down RX ID list, and click REPRINT.

Figure 4-21: Reprint a label



# **Void a Dispense**

The Void a Dispense screen allows you to void a dispensed medication (see Figure 4-22). Select the transaction by scrolling through the list, or from the drop-down RX ID list, and click **VOID**.

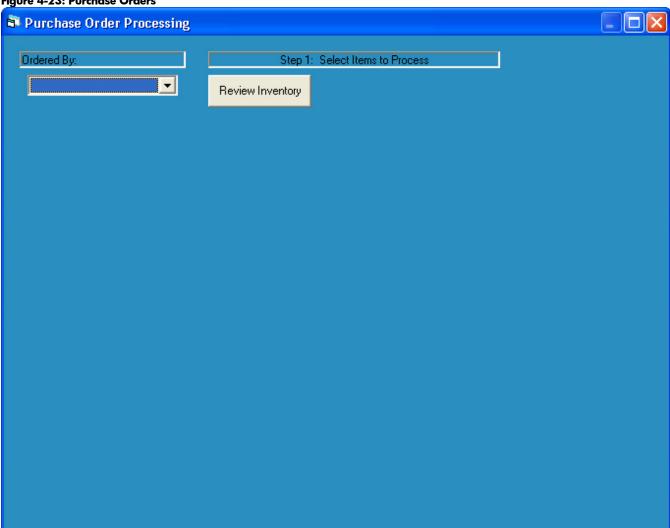
Figure 4-22: Void a Dispensed Medication



#### **Purchase Orders**

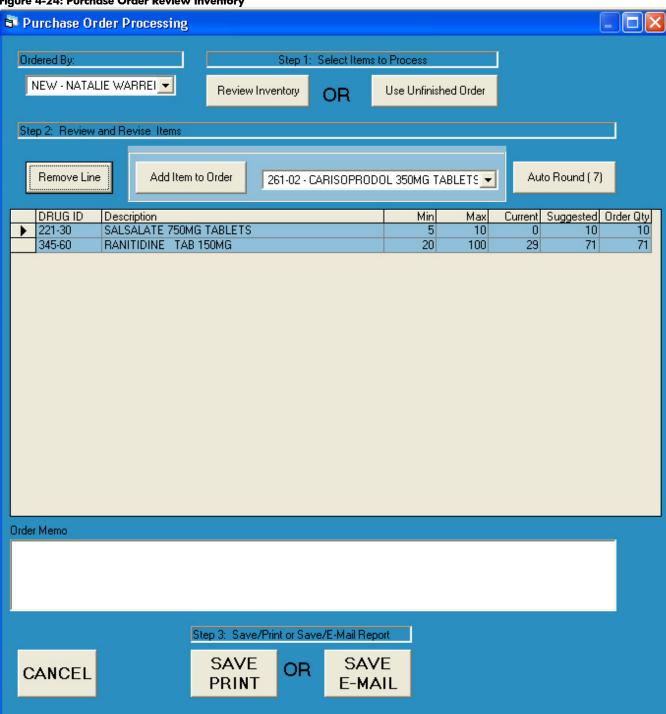
The Purchase Order screen allows you to create purchase orders for products (see figure 4-23).

Figure 4-23: Purchase Orders



- 1. To begin creating a purchase order, select your **User** name from the drop-down list.
- 2. Click **Review Inventory**.
- 3. The product review lists products that should be ordered (see figure 4-24).

Figure 4-24: Purchase Order Review Inventory



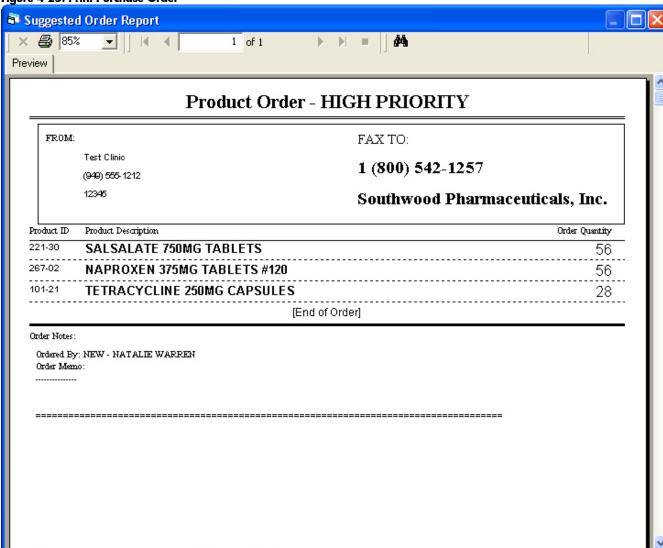
- 4. To remove a product from the order, select the product line and click **Remove Line**.

  To add a product, select a product from the drop-down product list and click **Add Item to Order**.
- Make any necessary adjustments to the order quantity in the Order Qty field.
   You can click Auto Round to set quantities to the rounded amount designated in your System Setup.
- 6. Type any order instructions in the Order Memo field.

#### USING SCRIPTPLUS

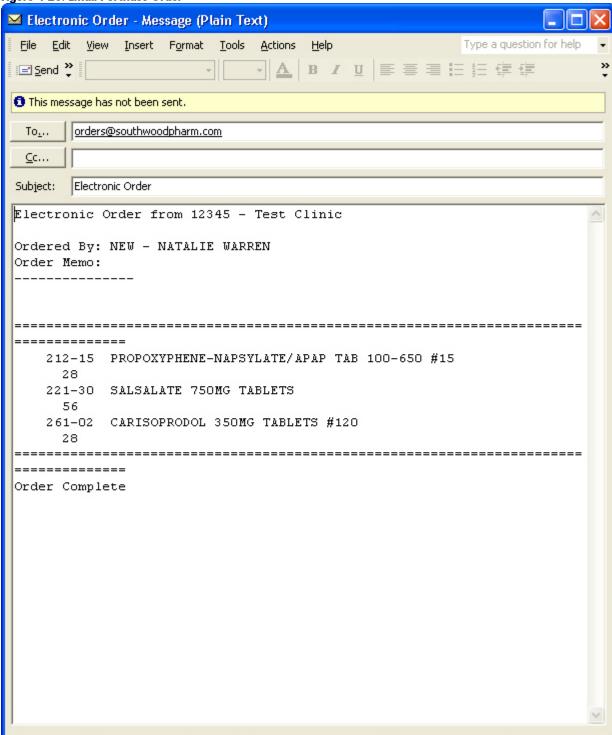
7. Click **SAVE PRINT** to generate a view of the purchase order (see figure 4-25). From the order view, select the printer icon to print the order.

Figure 4-25: Print Purchase Order



8. To email your purchase order to Southwood Pharmaceuticals using your default email program, click **SAVE E-MAIL**. Your order will display as an email message (see figure 4-26), which you can transmit.

Figure 4-26: Email Purchase Order



# The Worker's Comp Menu

The ScriptPlus Worker's Comp menu offers a selection of functions:

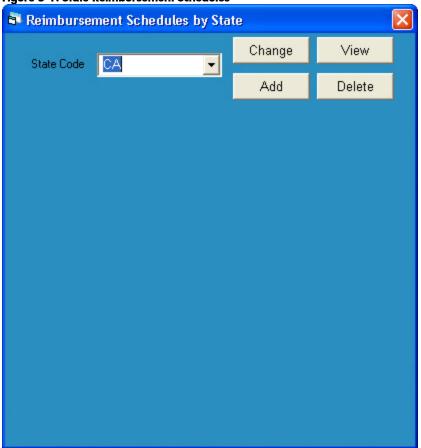
- State Reimbursements
- Carrier Maintenance
- Employer Maintenance
- Claim Maintenance/Print HCFA

# **State Reimbursements**

The main State Reimbursements screen contains a drop-down list of State Codes, and offers four functions (see Figure 5-1):

- **Change** to change State Reimbursement information
- Add to add new State Reimbursement information
- **View** to view State Reimbursement information
- **Delete** to delete a State

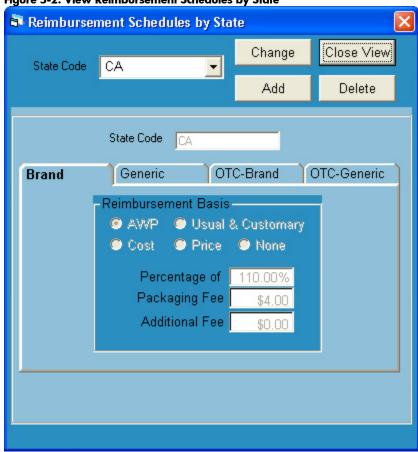
Figure 5-1: State Reimbursement Schedules



# Change, View, or Delete State Reimbursement Information

To change, view, or delete State Reimbursement information, select the State code from the drop-down State Code list and click **Change, View, or Delete** (see figure 5-2).

Figure 5-2: View Reimbursement Schedules by State

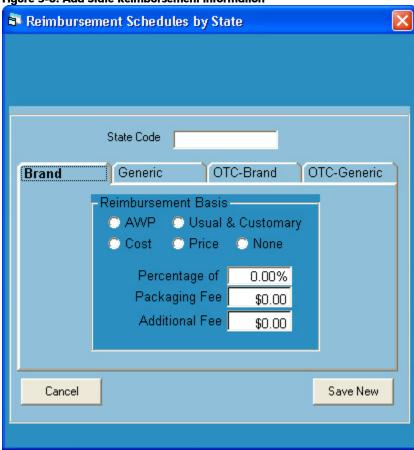


Each of the four tabs—**Brand**, **Generic**, **OTC-Brand**, and **OTC-General**—contain information about the Reimbursement Basis for tabbed product category, according to the regulations of the selected state. This information can only be changed when **Change** is selected from the main screen.

#### **Add State Reimbursement Information**

- 1. To add State Reimbursement information, click Add.
- 2. Enter a State Code.
- Complete the **Reimbursement Basis** information according to the regulations of the new state (see Figure 5-3).
- 4. When the information is complete, click **Save New**.

Figure 5-3: Add State Reimbursement information

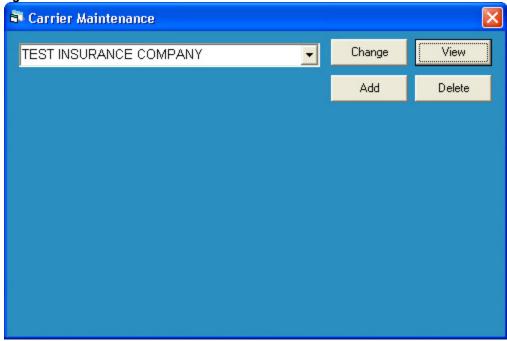


# **Carrier Maintenance**

The main Carrier Maintenance screen contains a drop-down list of Carriers, and offers four functions (see Figure 5-4):

- **Change** to change Carrier information
- Add to add new Carrier information
- **View** to view Carrier information
- Delete to delete a Carrier

Figure 5-4: Carrier Maintenance main screen



# Change, View, or Delete Carrier Information

To change, view, or delete Carrier information, select the Carrier name from the drop-down list and click **Change, View, or Delete** (see figure 5-5).

Figure 5-5: View Carrier information

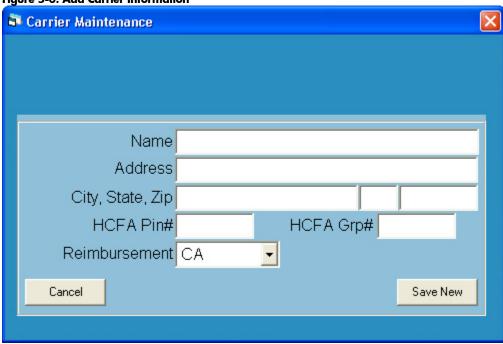


#### **Add Carrier Information**

1. To add a new Carrier, click **Add**.

- 2. Complete the Carrier information (see Figure 5-6).
- 3. When the information is complete, click **Save New**.

Figure 5-6: Add Carrier Information

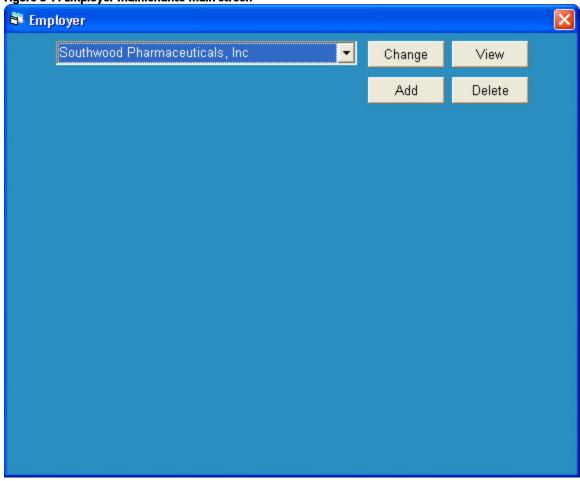


# **Employer Maintenance**

The main Employer Maintenance screen contains a drop-down list of Employers, and offers four functions (see Figure 5-7):

- **Change** to change Employer information
- Add to add new Employer information
- **View** to view Employer information
- **Delete** to delete a Employer

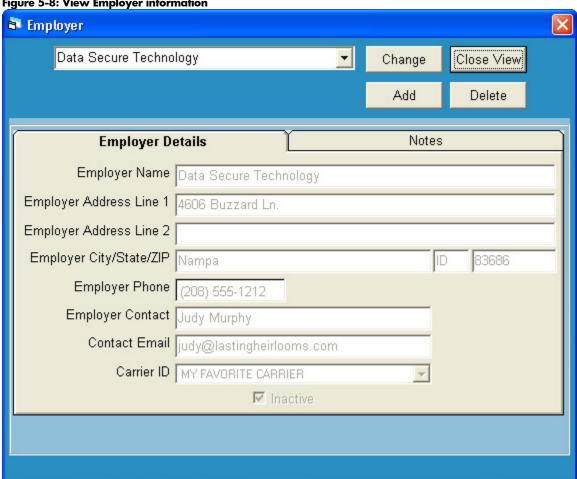
Figure 5-7: Employer Maintenance main screen



# Change, View, or Delete Employer Information

To change, view, or delete Employer information, select the Employer name from the drop-down list and click **Change, View, or Delete** (see figure 5-8).

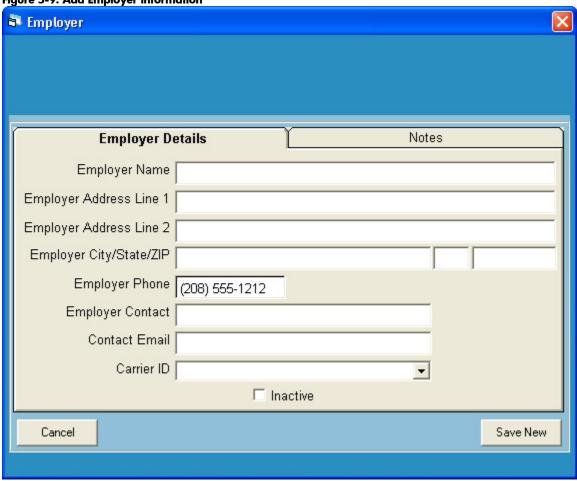
Figure 5-8: View Employer information



# **Add Employer Information**

- 1. To add a new Employer, click **Add**.
- 2. Complete the **Employer Details** information (see Figure 5-9).
- 3. When the information is complete, click **Save New**.

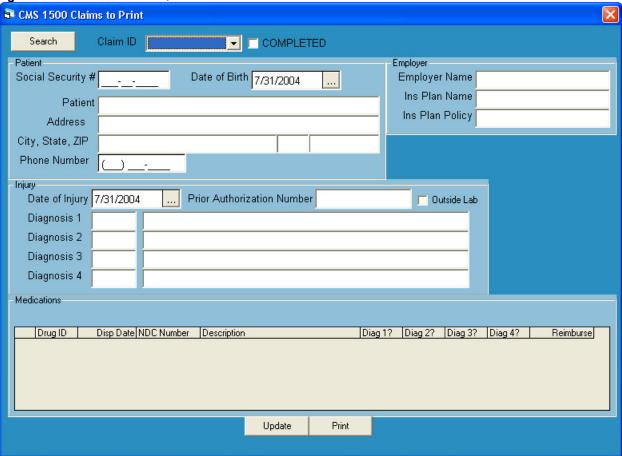
Figure 5-9: Add Employer information



# **Claim Maintenance/Print HCFA**

The Claim Maintenance/Print HCFA screen allows you to track and manage claims and print HCFA forms (see Figure 5-10).

Figure 5-10: Claim Maintenance/Print HCFA screen



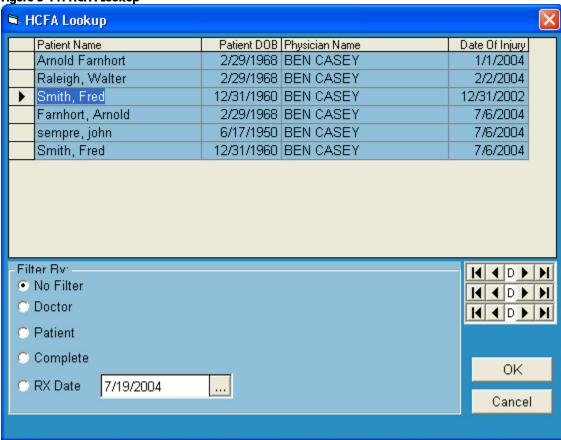
# **Selecting Claims**

Select claims by using the **Search** function or by selecting a Claim ID number from the drop-down **Claim ID** list.

### Search/HCFA Lookup

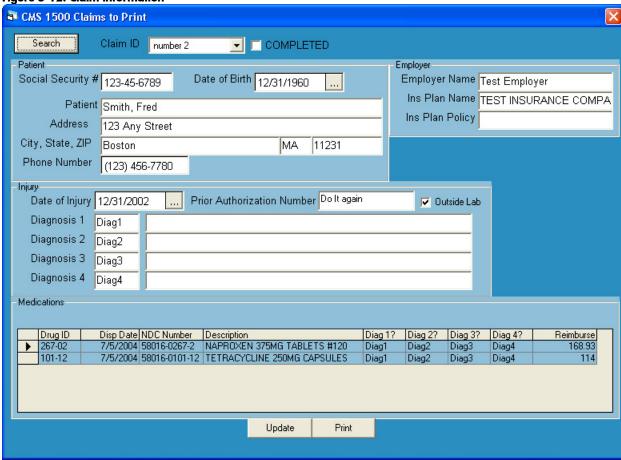
- 1. Click **Search** to perform an HCFA lookup (see figure 5-11). The search can be filtered by Doctor, Patient, Status (complete/incomplete), or RX Date.
- 2. Select a claim from the list and click **OK**.

Figure 5-11: HCFA Lookup



The Claims Maintenance screen will contain the information from the claim selected (see figure 5-12).

Figure 5-12: Claim information



If you make any changes to the claim information, click **Update**.

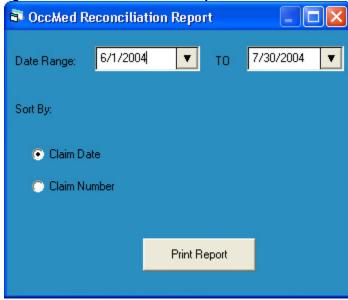
To print the HCFA form, click **Print**.

# **OCCMed Reconciliation Report**

To print an OCCMed Reconciliation report:

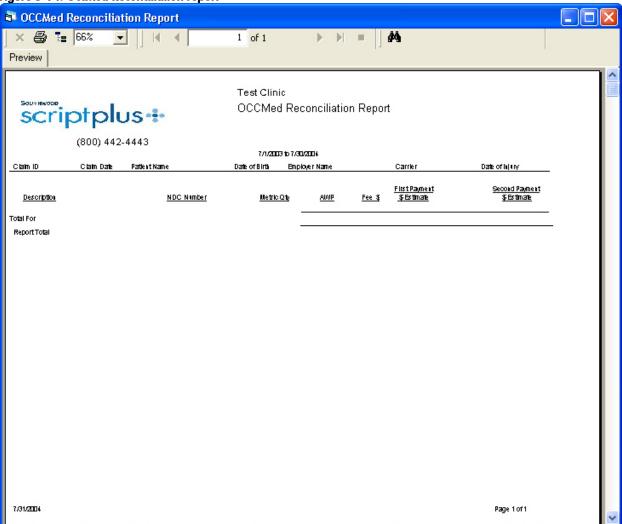
- 1. Select the **Date Range** for the report.
- 2. Select whether you want the report sorted by Claim Date or Claim Number.
- 3. Click Print Report.

Figure 5-13: OccMed Reconciliation Report screen



The OccMed Reconciliation report will display in a new screen (see figure 5-14).

Figure 5-14: OccMed Reconciliation report



# Chapter

# The Reports Menu

The ScriptPlus Reports menu offers a selection of reports that can be generated:

- Patient List
- Physician List
- User List
- Product List
- Processor List
- Dispensing List
- Scheduled Drug Log
- Scheduled Drug Count
- Inventory Value Report
- Inventory Movement Report
- Adjudication Log

# **Patient List**

To generate a Patient List report, select a category from the **Range Selection** list (see figure 6-1):

- Patient ID
- Last Name
- DOB
- SSN

Figure 6-1: Patient List Parameters screen



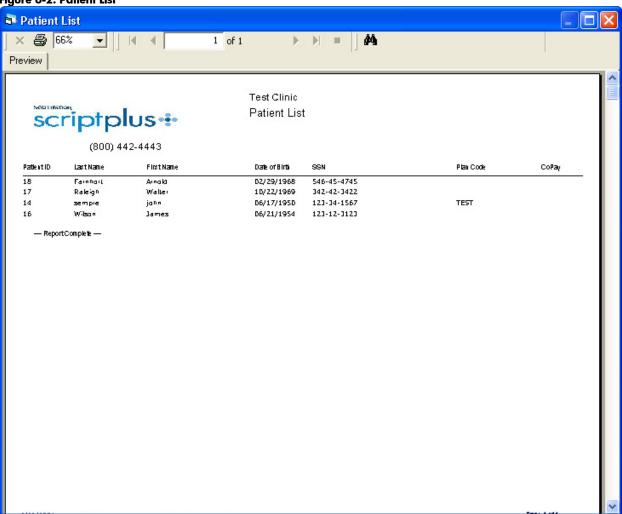
When you select a range category, the **From** and **To** fields will appear, with drop-down lists to select a specified range.

**NOTE:** If you select none of the range categories, the report will include all patient records.

Select a **Sort Order** for the report—Last Name or Patient ID—and click **View Report**.

The Patient List report will display in a new screen (see figure 6-2).

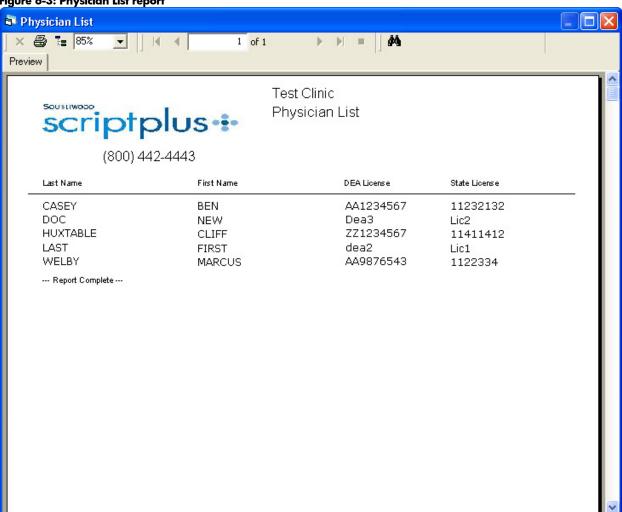
Figure 6-2: Patient List



# **Physician List**

When you select **Physician List** from the **Reports** menu, a report of all clinic physicians will generate and display in a new screen(see figure 6-3).

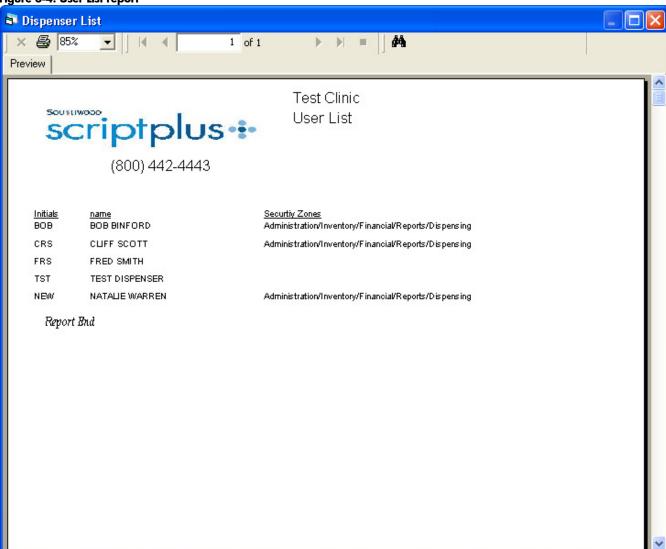
Figure 6-3: Physician List report



#### **User List**

When you select **User List** from the **Reports** menu, a report of all ScriptPlus dispensers will generate and display in a new screen(see figure 6-4).

Figure 6-4: User List report

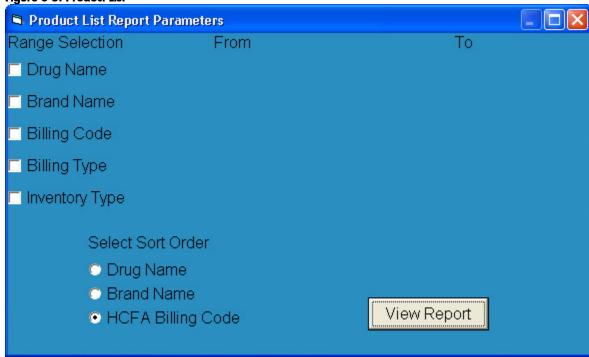


# **Product List**

To generate a Product List report, select a category from the **Range Selection** list (see figure 6-5):

- Drug Name
- Brand Name
- Billing Code
- Billing Type
- Inventory Type

Figure 6-5: Product List



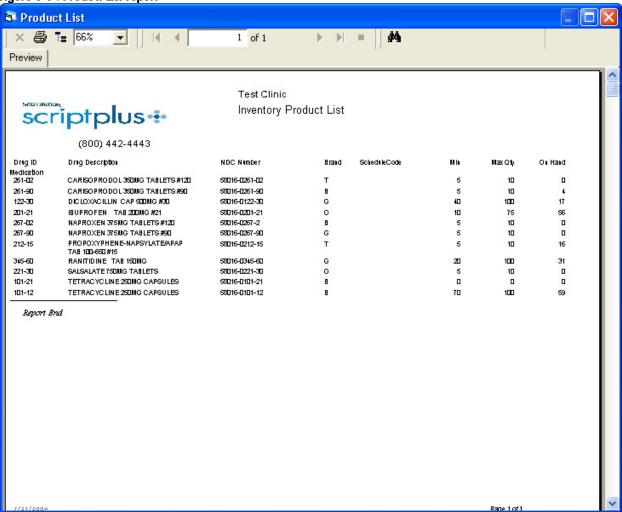
When you select a range category, the **From** and **To** fields will appear, with drop-down lists to select a specified range.

NOTE: If you select none of the range categories, the report will include all product records.

Select a **Sort Order** for the report—Drug Name, Brand Name, or HCFA Billing Code—and click **View Report**.

The Product List report will display in a new screen (see figure 6-6).

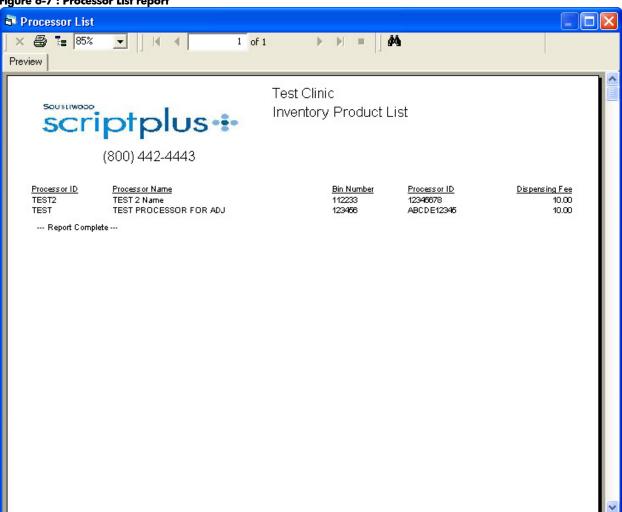
Figure 6-6 : Product List report



# **Processor List**

When you select Processor List from the Reports menu, a report of all Processors will generate and display in a new screen(see figure 6-7).

Figure 6-7: Processor List report

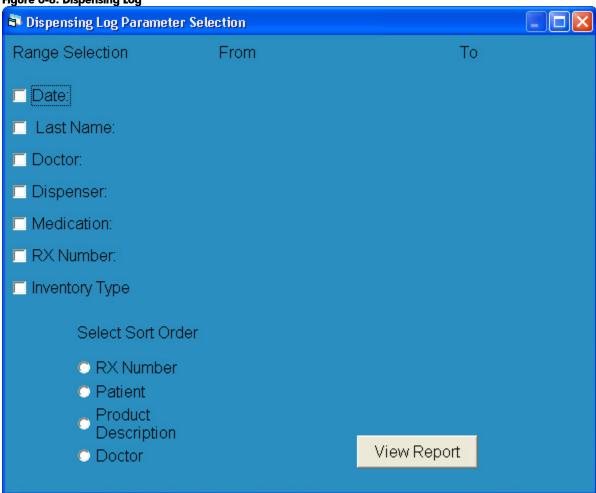


# **Dispensing Log**

To generate a Dispensing Log report, select a category from the **Range Selection** list (see figure 6-8):

- Date
- Last Name
- Doctor
- Dispenser
- Medication
- RX Number
- Inventory Type

Figure 6-8: Dispensing Log



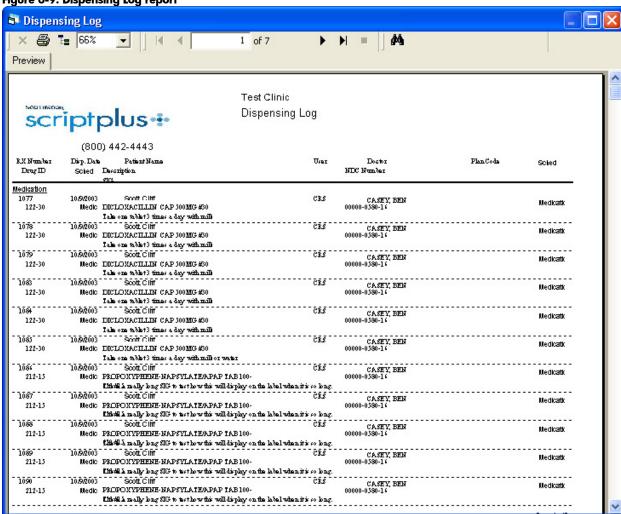
When you select a range category, the **From** and **To** fields will appear, with drop-down lists to select a specified range.

NOTE: If you select none of the range categories, the report will include all dispensing records.

Select a **Sort Order** for the report—RX Number, Patient, Product Description, or Doctor—and click **View Report**.

The Dispensing Log report will display in a new screen (see figure 6-9).

Figure 6-9: Dispensing Log report

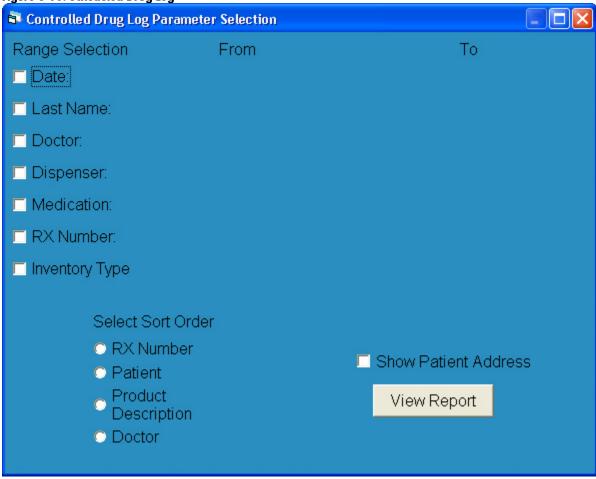


# **Scheduled Drug Log**

To generate a Scheduled Drug Log report, select a category from the **Range Selection** list (see figure 6-10):

- Date
- Last Name
- Doctor
- Dispenser
- Medication
- RX Number
- Inventory Type

Figure 6-10: Scheduled Drug Log



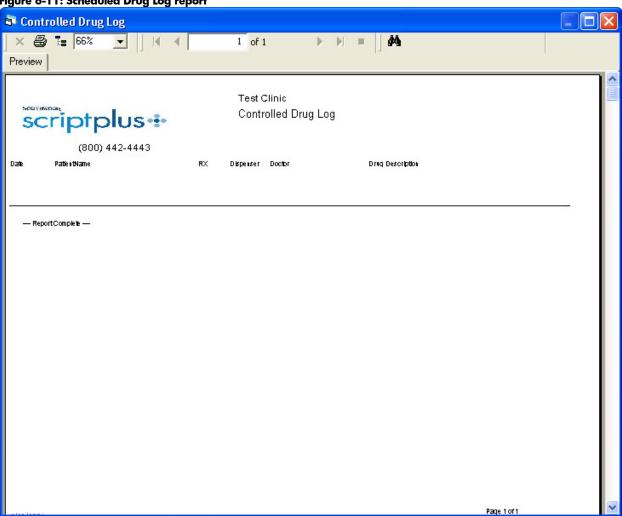
When you select a range category, the **From** and **To** fields will appear, with drop-down lists to select a specified range.

**NOTE:** If you select none of the range categories, the report will include all scheduled drug dispensing records.

Select a **Sort Order** for the report—RX Number, Patient, Product Description, or Doctor—and click **View Report**.

The Scheduled Drug Log report will display in a new screen (see figure 6-11).

Figure 6-11: Scheduled Drug Log report

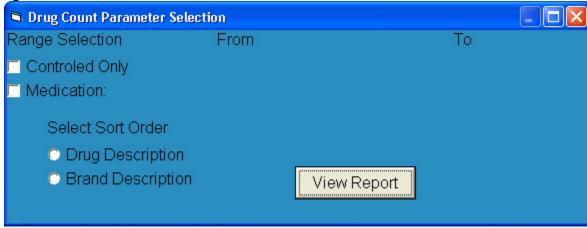


# **Product Count Sheet**

To generate a Product Count Sheet report, select a category from the **Range Selection** list (see figure 6-12):

- Controlled Only
- Medication

Figure 6-12 : Product Count Sheet



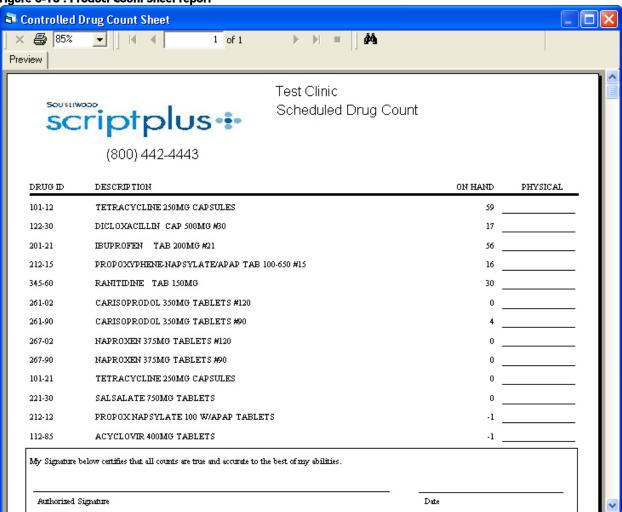
When you select a range category, the **From** and **To** fields will appear, with drop-down lists to select a specified range.

**NOTE:** If you select none of the range categories, the report will include all product dispensing records.

Select a **Sort Order** for the report—Drug Description or Brand Description—and click **View Report**.

The Product Count Sheet report will display in a new screen (see figure 6-13).

Figure 6-13: Product Count Sheet report



# **Inventory Value Report**

To generate an Inventory Value report, select a category from the **Range Selection** list (see figure 6-14):

- Scheduled Products Only
- Product #
- Medication
- Inventory Type

Figure 6-14: Inventory Value



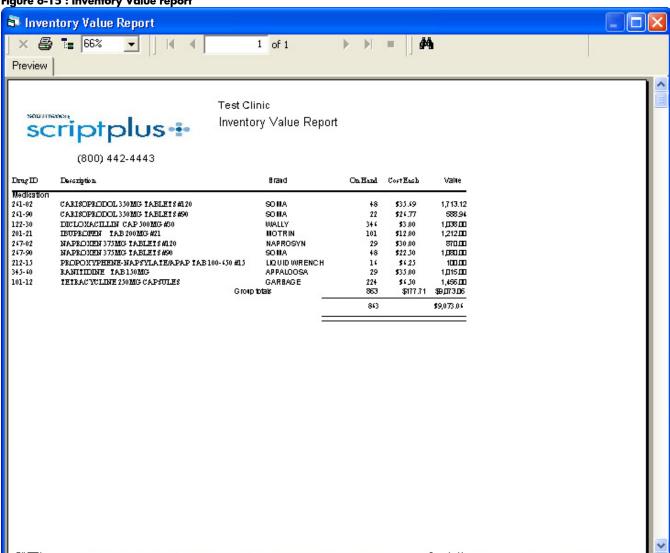
When you select a range category, the **From** and **To** fields will appear, with drop-down lists to select a specified range.

**NOTE:** If you select none of the range categories, the report will include all inventory value records.

Select a **Sort Order** for the report—Drug ID or Drug Description—and click **View Report**.

The Inventory Value report will display in a new screen (see figure 6-15).

Figure 6-15: Inventory Value report

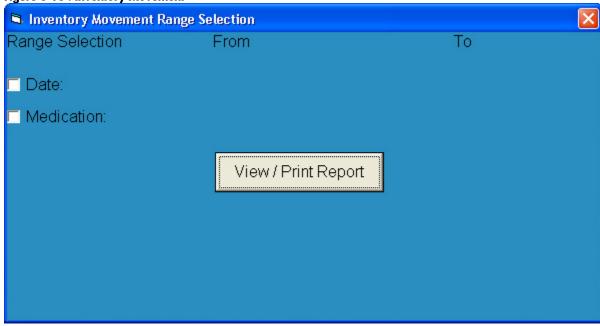


# **Inventory Movement Report**

To generate an Inventory Movement report, select a category from the **Range Selection** list (see figure 6-16):

- Date
- Medication

Figure 6-16: Inventory Movement



When you select a range category, the **From** and **To** fields will appear, with drop-down lists to select a specified range.

NOTE: If you select none of the range categories, the report will include all inventory movement records.

#### Click View Report.

The Inventory Movement report will display in a new screen (see figure 6-17).

Click the printer icon to print the report

Figure 6-17: Inventory Movement report

